# Norway's new jobs in the wake of the digital revolution

Stefan Fölster Director of the Reform Institute

# Summary

A large number of jobs are likely to be rendered obsolete by the forces of automation, robotization or digitalization. But technology also helps create new jobs or even entirely new occupations. Some of these are necessary to build new digital infrastructures, others may arise due the wider impacts of digitalization or rising incomes. The creation of new jobs can also depend on how economic policy responds to automation.

Previous reports for Norway indicate that a third of current jobs are in occupations with a high risk of automation over the coming two decades, somewhat fewer than in many other countries, but still a large number. But how many new jobs are created?

To assess the net effects of automation and new job creation on the labour market an empirical method has been developed that combines experts' assessment of the effects of technology with a statistical analysis of Norwegian labour market dynamics in recent years.

This report builds on an earlier Swedish study of automation risk that the SSF published in the summer of 2015. There it was concluded that automation during the period 2006-2011 has actually already taken place at a high rate of about two percent per year. Over the course of five years, every tenth job had been automated. But new jobs were also created at a similar rate.

According to the estimates in this report Norway has lost 7-9 percent of jobs to automation over the five-year period from 2009-2014, amounting to 166-200 thousand jobs. If this trend continues the share of jobs automated would amount to about 35 percent over a twenty-year period.

But digitalization is also a driver of new jobs. Some of these are filled by the people who develop the new digital technologies, run IT-systems or produce and deliver services that digitalization makes possible. For example, the number of software and applications development specialists increased by 4 700, or 15 percent. According to the analysis new jobs due to digitalization amounted to about 30 000 new jobs or 1,2 percent over five years. Not all consist of digital experts. For example, e-retail trade gives rise to more delivery jobs. Another driver of job growth is rising incomes that can increase demand for some labour intensive services. Some examples are that the number of building construction workers in Norway increased by 32%, the number of sports- and fitness workers by 26%, the number of other personal service workers by 31%, and the number of veterinary assistents (dyreplejare) by 49%. Overall the analysis suggests that 46 000 jobs, or 2 percent, can be traced to the effect of rising incomes over the 5-year period.

Comparison with other countries suggests that the new jobs created by digitalization or rising incomes could have been larger, or even much larger, in Norway. But they were to some extent crowded out by the surge of jobs in the oil and gas industries and the wider demand these created. The main employment scenario in this report assumes that the underlying growth will not be as strong in the future, merely equal to the population increase of about 0,8 percent a year. Adding to this the net of automation and new job creation due to digitalization and income growth at the same pace as over the years 2009-2014 would imply a significant shortfall of employment growth relative to population growth.

Yet this is not an inevitable outcome. International comparisons indicate that only countries that have failed to meet automation with employment enhancing reforms fail to create a sufficient number of jobs. In contrast, countries that have compensated with economic reforms have experienced record employment levels in spite of automation. Even some countries with much industry and a high automation potential, such as Germany, have achieved such a positive outcome.

This report discusses various policy options that can compensate for automation and stimulate new jobs in the wake of digitalization. Norway can hone its innovation policies. A new comparison suggests that Norway ranks 7th in Europe in terms of "brain business" jobs – jobs in knowledge intensive firms. Norway has a smaller share of students in higher education in natural sciences and technology than many European countries. More attempts could be made in line with the push for Grand Challenge innovation competitions that all US public authorities now implement.

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There is also a potential for a gradual continuing shift from tax on labour to tax on consumption and fixed property. Social insurance systems can be adjusted to improve the employment outlook and to be simpler and more transparent for workers in the digital age, many of whom may work with short term contracts rather than in long term employment.

A rarely recognized aspect of digitalization is how it relates to complexity. Automation indirectly leads to new jobs by enabling greater complexity. Thanks to smart computers, many companies can, for example, produce and handle an ever-increasing range of products and services that are to be sold, distributed and serviced. Digitalization also enables increased complexity in the company's pricing structure, organization, and international engagements. More complex regulations and work processes can be introduced. These involve more administration and legal processes. For example, the number of lawyers has increased by 18 percent in just five years in Norway and can be expected to continue to increase. The number of "administration professionals" (administrasjonsrådgivere) has increased by 26% and was, in fact, the fastest growing occupation of all in absolute terms. Even though this is partly tempered by a decline in the number of office clerks, it suggests that a push for digitalized and efficient administration might be an important productivity enhancing measure in Norway. Even more important, it may be a crucial strategy to maintain trust in public institutions and welfare services.

The research literature on robotization emphasises how job losses have led to more polarised labour markets in most countries. Norway has so far come out relatively well, with only small changes in the measures of income equality and the share of labour income of GDP. In fact, this is similar in comparable countries as long as the employment rate remains high, but could be a greater problem if employment weakens. Thus reforms that bolster employment can also be the most effective defense for an egalitarian and inclusive society.

# Automation and the Norwegian labour market

The terms digitalization, robotization and automation are often used more or less synonomously to characterize the technological revolution that is upending many firms and entire branches. A variety of studies have attempted to assess how labour markets might be affected, most often with a focus on jobs that are lost. A recent Norwegian study concluded that a third of Norwegian jobs are in professions with high (over 70%) risk of being automated over the coming twenty years.<sup>1</sup>Similar studies in other countries tend to find even larger impacts.

However, this is only one side of the equation. What new jobs can be created in the wake of automation? This question has not been investigated as much. Nevertheless, there is a strong presumption among economists that new jobs will replace old ones. At least since the beginning of the industrial revolution, new jobs have often been created faster than old jobs have been automated. A key issue is, however, how the demand for different types of labour shifts. A number of studies find that automation risks polarizing the labour market. Demand for people in high wage occupations rises, but jobs in the middle of wage distribution are automated, which forces more people to compete for low wage jobs. A continuation of that trend would be worrisome.

This report analyzes which types of jobs have been lost due to automation in Norway, and which have been created instead. Three channels are identified through which digitalization can increase the demand for labor. The first is rising demand for those who develop digital technology. The second channel is the extent to which demand increases for people who sell digitized services or whose product or service is indirectly affected by digitization. The third channel is demand growth as a result of rising incomes and lower prices for goods and services (whether directly attributable to digitization or not).

In order to estimate the emergence of new jobs due to digitalization and higher incomes, a method has been applied that resembles that used in previous studies to estimate the risk of automation. IT and labor market experts were asked to assess the extent to which demand for different occupational groups services and products might be affected. A statistical estimate then tests the predictive value of the experts' subjective assessments based on a recent five-year period. This empirical estimate also forms the basis for a foreward looking scenario. It thus builds on the assumption that the forces of digitization already are at work and have a similar impact in the future.

The results offer surprises, but also some expected patterns. Most expected is that routine jobs such as cashier, some industrial jobs, and other routine jobs are automated, while demand for computer technicians and engineers grows. However, a rarely appreciated insight is that the increasing complexity of goods and services that digitalization enables seems to give rise to many new jobs.

Another important job generator is rising incomes, in particular for some types of labour intensive occupations. For example, in retail trade for groceries, the share of people working at cash registries and with inventory decreases as more are automated, but this is partially compensated by staff for a growing number of in-store bakeries, delicatessen and the like. Tourism-related services are increasing, as are some green (environmentally oriented) jobs. An entire list of occupations, their rate of growth or decline, and expected changes are presented in Section 4.

This report also examines how the wage distribution has been affected. Since the 1990s, Norway experienced the same polarization as almost all other countries. There were more jobs in occupations with high wages, and in those with low wages, but fewer jobs in the middle of wage distribution. However, during the period 2009-2014, development was more favourable. The number of jobs in the occupations with the highest wages increased sharply. Clearly, a smaller share of jobs were created in the middle of the wage distribution, but jobs in occupations with the lowest wages have not increased. The labor cost share of GDP is also unchanged since the 1980s.

<sup>&</sup>lt;sup>1</sup> Pajarinen, Rouvinen and Ekeland, (2014; 2015).

In Norway, and some other countries, the effects of digitalization so far have been less problematic than in many other countries. Norway received a great boost to the demand for labour as the oil- and gas sector expanded during the early years of this millennium. Over the last few years, however, there is a declining trend from a high level.

Generally, countries have handled digitalization well when they have reacted with extensive growth and employment reforms. Examples are Germany, Sweden, the Netherlands or Switzerland have seen positive labour market development after reforms.

# Robots and jobs: Evidence from international research

"We are being afflicted with a new disease of which some readers may not have heard the name, but of which they will hear a great deal in the years to come," John Maynard Keynes wrote almost a century ago, "namely, technological unemployment."<sup>2</sup>

Today again gloomy predictions about adverse consequences of digitalization on the labour market attract much attention, most famously Brynjolfsson and McAfee's book "*The Second Machine Age*" (2014) or Ford's "*The Rise of Robots*" (2016). Bolstering such concerns, a range of low-skill and medium-skill occupations exposed to automation have suffered employment declines and sluggish or even negative wage growth.<sup>3</sup>

Over the past two decades quite a number of empirical studies have attempted to analyze the effects of automation on the labour market, often trying also to separate these effects from those of globalization. Viewed superficially, the results of these studies appear quite contradictory. Some sense can be made of the differing results by sorting out exactly what question the various studies focus on. This chapter gives an overview emphasizing recent studies and their different vantage points.

A common lacuna in virtually all the empirical studies is that they generally claim to investigate the effect of, or correlation, between some measure of new technology and employment. But then they fail to point out that when new technology threatens jobs, there is often a policy response. This can come in the form of national labour market reforms, other growth inducing reforms, or in the form of sectoral or regional stimulants. Even branches or individual firms can respond and change their strategy. The employment effect that studies register is therefore usually the net effect of new technology and policy responses. The crux is that policy responses may differ widely between countries, branches or regions, leading to wildy different outcomes.

## Recent studies on automation and tasks

Much research attempts to estimate job displacement due to automation. Most spectacularly, Frey and Osborne (2013), classified occupations by how susceptible they are to automation and concluded that 47% of US workers are at risk in the next 20 years. The starting point for Frey and Osborne's study is a research literature launched by Autor et al. (2003), where work content has been classified in order to assess potential for computerization. However, Frey and Osborne do this much more detailed than previous studies using the US O\*net database. This contains a careful mapping of the chores for each occupation, originally used to assess the extent to which people with different disabilities can continue to work in their occupations.

Based on this description, eight dimensions were identified where computers have difficulty coping. These are listed in the table below.

Skills that are difficult for computers or robots to take over, according to Frey och Osborne, based on the American database of tasks within each profession, O\*NET.

- Finger Dexterity: The ability to make precisely coordinated movements of the fingers of one or both hands to grasp, manipulate, or assemble very small objects.
- Manual Dexterity: The ability to quickly move your hand, your hand together with your arm, or your two hands to grasp, manipulate, or assemble objects.
- Cramped Work Space, Awkward Positions: How often does this job require working in cramped work spaces that requires getting into awkward positions?
- Originality: The ability to come up with unusual or clever ideas about a given topic or situation, or to develop creative ways to solve a problem.

<sup>&</sup>lt;sup>2</sup> Keynes (1930).

<sup>&</sup>lt;sup>3</sup> E.g. Autor et al. (2003), Goos and Manning (2007) or Michaels et al. (2014).

- Fine Arts: Knowledge of theory and techniques required to compose, produce, and perform works of music, dance, visual arts, drama, and sculpture.
- Social Perceptiveness: Being aware of others' reactions and understanding why they react as they do.
- Negotiation: Bringing others together and trying to reconcile differences.
- Persuasion: Persuading others to change their minds or behavior.
- Assisting and Caring for Others: Providing personal assistance, medical attention, emotional support, or other personal care to others such as coworkers, customers, or patients.

## Source: Frey och Osborne (2013).

Each occupation is assigned a profile detailing the extent to which they are characterized by these eight bottlenecks for computerization. The next step in Frey and Osborne's method was to allow experts in ML (Machine Learning) to assess the extent to which different tasks can be taken over by computers over the next two decades. Their assessments were then weighed together and applied to the profiles of each occupation.

The results were remarkable in several respects. Swathes of jobs risk being outdated. For example, the occupational group of "salesmen, retailers, demonstrators" was assigned a high probability of being automated. One example of this is that Google has replaced traditional staff-intensive media advertising sales with automated auctions. According to industry sources, 30-50 percent of advertising sales are expected to happen automatically within the near future.

A similar analysis for Norway and Finland finds that about one-third of jobs are in professions with a high risk (over 70%) of being automated.<sup>4</sup> Since this study more or less assumes the same probability of automation for each occupation as Frey and Osborne do, the lower overall risk is mostly a result of a different composition of jobs in the US on the one hand and Norway and Finland on the other hand.

In a recent Swedish study, the corresponding share of jobs in professions with a risk of being automated is slightly higher, due to differences in the countries' occupational composition. But the Swedish study also phrased the question differently.<sup>5</sup> Instead of asking which occupations have a greater than 70 percent chance of automation, it assumes that there can be some automation even in occupations with lower risks. Applying risks of automation as probabilities or shares of jobs that might be automated yields the result is that over 50 percent of jobs can be automated within 20 years.

In these projections occupations with shorter educational requirements are more likely to be computerized, while many occupations that require tertiary education and higher wages are on average less affected, or even benefit from digitalization, in the sense that, for example, a CEO or a mathematician may become more productive with the aid of computers. However, there are also many exceptions to this generalization. For example, hairdressers and personal trainers are less exposed than biomedical analysts.

More noteworthy, however, is that many white-collar jobs can also fall victim to digitalization. Business economists (and economists), for example, are attributed a 46 percent probability of being replaced by computers. Even several types of tasks for engineers and technicians can be replaced. However, for both of these groups, digitalization may also increase productivity which in itself could increase demand.

Other studies have pursued similar approaches. McKinsey (2016) claims that the statistic for jobs at risk of automation is 45%, and The World Bank estimates that this number for the OECD as a whole is 57% of workers.

Some also point out important limitations to the approach taken in these studies. For example, Arntz et al. (2016), argue that, within an occupation, many workers perform tasks that cannot be automated easily. Taking this into account their estimate for OECD jobs at risk is only 9%.

<sup>&</sup>lt;sup>4</sup> Pajarinen, Rouvinen and Ekeland, (2014; 2015). These authors also provide a very good analysis of the reliability of the Frey & Osborne approach.

<sup>&</sup>lt;sup>5</sup> Also, the different studies divide occupations differently, some dividing them into 300-400 occupations while others, such as the Swedish study, uses a division into about 116 occupations (based on the 3-digit level). A finer grid has advantages, but also creates more cases were conversion between countries and redefinitions over time cause problems.

Yet this objection is itself open to criticism. For example, they illustrate their results with the example of retail sales persons who have a 92 risk of being automated according to Frey and Osborne. Yet 96% of all retail sales people spend some of their time in group work or face to face customer interaction. Both of these are tasks that Arntz et al. classify as difficult to automate. Yet this argument also illustrates the shortcomings of the task-based approach used by Arntz et al. In digitized retail sales, customers may be much less interested in face to face interaction with sales people. In fact, this has already happened to employees at travel agencies. Most of those spent time talking to customers previously, but have been replaced by digital travel booking.

Still, it is important to be clear about the difference between jobs and tasks. To the extent that digitalization also increases demand for new tasks, many people with jobs at risk may not actually lose their jobs. Instead the composition of task within their job can be affected. Also, some people at risk will move into retirement, while young people who enter the labour market more often choose the kinds of jobs for which demand increases in the wake of digitization. Further, even when tasks can be automated, there is no guarantee that firms would replace those workers with robots. That would depend on the costs of automation, and how much wages change in response to this threat. Additionally, even if an industry introduces robots to do specific jobs, productivity improvements may create new jobs in the firm, or other occupations might be able to expand.

For these reasons it is important to look at studies that examine the actual effect that automation has on aggregate employment.

# Research on the effect of robotisation on total employment

Some, less serious, studies exaggerate the effects on employment or deny them entirely.<sup>6</sup> In contrast, one of the most carefully conducted recent studies is that by Acemoglu and Restrepo (2017), examining evidence that industrial robots reduced employment and wages between 1990 and 2007. In this case, robots are more narrowly defined than wider digital technologies. Over the period industrial robots increased fourfold in the US and Western Europe.

The exposure to robots is defined as the sum over industries of the national penetration of robots into 19 industries, multiplied by the employment share of that industry in that labour market.

The results show a strong relationship between a commuting zone's exposure to robots and its employment rate. In the areas most exposed to robots, between 1990 and 2007 both employment and wages declined in a robust and significant way. During this period, the authors estimate that, relative to other areas, the introduction of one new robot per 1,000 workers in a commuting zone reduced the local employment-to-population ratio by 0.37 percentage points and local wages by 0.73%. This is equivalent to 6.2 workers losing their jobs for every robot.

Although these numbers suggest that exposed commuting zones are doing worse than the rest in terms of employment and wages, they do not necessarily reflect the US-wide effects of robots. The adoption of robots in one commuting zone could lower production costs, and via trade, enable other industries to create employment in the rest of the economy. Yet controlling for this effect as well as overall capital intensity and IT capital, or exposure to globalization, does not change the results much.

The employment effect is strongest for routine manual, blue collar, assembly and related occupations, and for workers without college education. But no one, it seems, has escaped entirely. The negative effects are surprising, because of the small offsetting employment increases in other industries and occupations. So far, there are relatively few robots in the US economy, and so the number of jobs lost due to robots has been limited to between 360,000 and 670,000 jobs. If the robots spread as predicted, future aggregate job losses will be much larger, but not unmanageable according to the authors.

<sup>&</sup>lt;sup>6</sup> For example Atkinson (2017) denies any effect of automation based on an analysis of the U.S. Bureau of Labor Statistics' (BLS's) employment projection data series for 2014–2024, without realizing that those projections are made by an algorithm that does not incorporate effects of digitalization. In another study Atkinson and Wu (2017) claim that robots have no effect on the labor market because the rate of "churn" between occupations is lower than since the 1870ties. This argument fails to take account that there are many more occupation categories for industry than for services. Thus, occupational churning appears statistically more common when industry was a larger share of the economy.

## **Polarization of wages**

David Ricardo, most famous for his book from 1817 on the theory of welfare gains from trade, already described that some forms of capital-intensive technology development can actually lower real income for workers. Some empirical studies also find that this may have taken place.<sup>7</sup>

More importantly, however, technology may benefit groups with different skills and education differently. In many countries in the western world, the pay gap has increased between well-educated and less educated people. Research in recent years strongly supports the notion that much so-called "skill-biased technical change" has occurred over the past decades.<sup>8</sup> A recent study by Peter Cappelli, of the University of Pennsylvania, also concludes that the push for higher education in many developed countries does not create enough jobs to absorb the growing number of people with higher education. These tend to compete with those who have poorer education.

Some research already documents polarization. For example, Goos, Manning and Solomon recently showed in the American Economic Review that middle-level jobs sharply decreased between 1993 and 2010 in all the countries surveyed and in the Nordic countries by around 9 percentage points. More people have well-paid jobs, but more are also forced to choose between unemployment and low-paid jobs.<sup>9</sup>

In addition, the wage share of GDP has fallen in many countries. Some studies also argue an interesting explanation based on digitalization. Of 56 countries studied by Karabarbounis and Neiman (2012, 2013), in two of the most elaborate studies of wage development between 1975 and 2012, 38 had a decreasing wage share of GDP. A reservation is that the wage share is fraught with measurement problems. Conversions of the National Accounts in the United States and the United Kingdom in recent years have, for example, led to a fairly large downward adjustment of the profit share, after taking into account that some of the profits are provisions for employee future pensions.

Particularly interesting, however, is that Karabarbounis and Neiman find that a large part of the increasing profit share has occurred as a result of a marked decline in prices for investment products - a consequence of new technology and, to some extent, globalization.

For example, cheaper industrial robots would lower a company's investment costs in the short run, which can explain a higher profit share. Cyclical upturns may not entail equally large investment booms. Investments are also more often be in robots, which means that demand for at least some types of labor does not increase as much over a business cycle. Consequently, cyclical upturns may be weaker - a possible explanation for what some economists describe as "secular stagnation" - as well as a long-term less advantageous competitive situation for labour, which is replaced by machines more easily.

## The neglected policy response

All the studies described above that analyze the employment effects of automation ignore the likelihood that any automation that threatens jobs may elicit a policy response to mitigate the consequences for people who are threatened by technological unemployment. Such policy changes may consist of changes in national or local taxes that affect the cost of labour. They may consist of changes in labour regulation that affects indirect costs. Trade unions may react by agreeing to more flexible or cheaper collective bargaining agreements. Taxes and regulations can also be changed in ways that make it easier for new business start-ups or investments that increase the demand for labour.

Studies that look at country-wide, regional or bransch-level employment effects of automation should therefore be interpreted as analyzing the net effect of automation and policy responses. For example, Autor and Salomons (2017) claim in a noted paper "*Robocalypse now*" that new technology actually creates more jobs than it destroys. In fact, their paper does not show this at all. They do not specifically analyze the effect of digital or any other new technology, but rather the effect of productivity growth on overall employment in countries, taking account of spillover effects that occur, for example because productivity growth gives rise to higher real incomes which leads to higher demand in other parts of the economy.

While it is crucial to analyze the economy-wide employ-

<sup>&</sup>lt;sup>7</sup> Se t.ex. Acemoglu m.fl. (2003).

<sup>&</sup>lt;sup>8</sup> Se t.ex. Krusell m.fl. (2000).

<sup>&</sup>lt;sup>9</sup> Autor and Salomons (2017) also show the polarization effect, most pronounced in the US.

ment effect – which is also the gist of this report – Autor and Salomon's conclusion misleads. Productivity growth is clearly not just an effect of new technology, but also of growth-enhancing economic policy reforms, and possibly, business cycle effects. A more correct formulation of their conclusion would be that countries that with some unknown mix of adopting new technology and growth-enhancing reforms have achieved higher productivity growth, have also experienced employment increases.

A study like Acemoglu and Restrepo's (2017) described above might be less susceptible to this point since it uses commuting zones as its unit of observation. But even municipalities control a number of policy instruments that can be adjusted in response to rising unemployment, for example training programs, local regulation and local bureaucracy affects local business and may become more growth-promoting in response to robot-induced job losses.

If the policy response to automation were more like a law of nature, it would be easy to interpret much research as simply estimating the net employment effects of automation. In fact, though the policy response may differ widely depending on political circumstances, voter's tolerance to unemployment increases, and the economic competence of governments to choose effective policy responses.<sup>10</sup>

For these reasons one might expect that countries handle the consequences of automation quite differently and achieve different outcomes. This is in fact what appears to have happened.

For example, the employment rates in countries that have reformed actively such as Germany, Australia, Canada, the Netherlands, Switzerland, Sweden or the UK have held up well or even improved. In contrast, the employment rates of countries that have not reformed in employment-promoting ways such as France or Italy have deteriorated. The employment rate in Germany (yellow), UK (red) and France (blue) and Italy (Orange) (This diagram should be redrawn with country labels on the lines)



Per cent. Age 15-74



#### Source: Macroband/Eurostat

Even the United States' dismal employment development in the 21st century fits the pattern in the sense that the United States has not improved its business environment for many years. The corporate tax rate is high compared to other countries. The regulatory burden and complexity of many regulatory systems afflict many investments. Expenses for employers' taxes and health premiums have increased, when they have fallen in many other countries. In the so-called Economic Freedom Index, the US has slowed down, and is now far behind, for example, Canada.

Remarkably the USA has experienced a sharp decline in employment rates in the 2000s, which has dropped from about 74 percent to 67 percent, starting well before the financial crisis broke out in 2006. The EU's employment rate, on the other hand, has risen marginally, despite the financial crisis and southern Europe's problems. The chart below shows the employment rate in the US and the EU.

<sup>&</sup>lt;sup>10</sup> In addition, whether a country has a fixed or flexible exchange rate could make a big difference to the effect of automation on the labour market.



Source: Macrobond/Eurostat

# The jobs that dissappeared

Frey and Osborne (2013) calculate how different occupational groups risk being replaced by digital technology using US vocational codes. These must first be translated into occupational codes used in Norway. How this is done is described in the appendix. There are several issues to take account of. In particular, the occupational division at the so called 4-digit level does not match very well. Therefore, we focus on a division into 114 occupations that cover 2 473 000 Norwegian jobs (in 2014) at the 3-digit level.

After conversion, the average automation risk (20 years) for all occupations is 53 percent.<sup>11</sup> But somewhat fewer (47%) in the US, and (33%) in Norway work in occupations with a high (over 70%) risk of automation.

## Automation is already in full progress

A good test of the automation risk forecast is to investigate whether it is already happening. This also gives a good picture of how the Norwegian labour market has changed in recent years.

For this estimation we have focused on the period 2009-2014, the latest possible with current occupational statistics from Statistiska Sentralbyrån.<sup>12</sup> This is a period during which many countries were hit by a financial crisis, but Norway remained fairly stable.

Among the jobs that have decreased the most in absolute terms are retail trade personell, farmers, various types of industrial workers especially in the printing trade and general office clerks (although the latter is more than matched by a rise in administrative professionals).

Since the estimates of automation risk used by Frey and Osborne are based on expert judgements, they are fraught with considerable uncertainty. The method used here is in many ways more accurate. It uses the automation risk percentages merely as what econometrician's call a "proxy" variable, which can contain considerable measurement error. As long as this measurement error is not systematic, regression estimates will still be valid.

The regression estimates are reported in the appendix. They capture how well the automation risk according to Frey and Osborne explains employment change in occupations. In the table below, the regression results have been converted to percentages.

During the five years included in the estimation, the average employment rate drop due to automation was 8,5-9 percent depending on how the regression is designed. If automation were to continue at the same rate, 34-36 percent of jobs would be automated within 20 years.

A variety of additional control variables have been tested but hardly affect the results, and therefore are therefore not reported. The variable that made the biggest difference is the percentage of young people in each occupation.<sup>13</sup>

Percent of jobs that have been lost due to automation during 2009-2014, and that might be lost if the trend is extrapolated over 20 years, according to regressions shown in the appendix.

	2009-2014	Over 20 years
Without controlling for share of youths	8,5	34
After controlling for the share of youths	9	36

In summary, estimates of the employment loss already associated with automation risk are quite well in line with the previous forecasts for the percent of Norwegi-

<sup>&</sup>lt;sup>11</sup> And similar when weighted by the number of persons in each occupation.

<sup>&</sup>lt;sup>12</sup> The subsequent years from 2015 do not include self-employed, and can therefore not be compared to occupational statistics for the years up until 2014.

<sup>&</sup>lt;sup>13</sup> In the Swedish estimations this variable made a bigger difference. This could be because Sweden implemented a range of jobcreating measures that reduce employer and tax deductions which had the greatest impact on young people, while at the same time young people are overrepresented in occupations with much automation.

an jobs that have a higher risk than 70 percent of being automated over the coming 20 years.

So far this analysis focuses only on jobs that are lost. In the next section we will investigate what new jobs are taking their place and why.

# The new jobs

The digital revolution should also give rise to many new jobs, and not just for programmers, system developers, game developers and the many other fairly specialized computer specialists. Unfortunately, the research literature gives sparse guidance on what kinds of new jobs might arise. For example, the two most often cited labor market researchers on this question are Levy and Murmane at Harvard and MIT (Massachusetts Institute of Technology) in spite of the fact that they as late as in 2004 mistakenly claimed that car driving could never be automated. In recent years they argue that human work will only be about three kinds of tasks: solving new problems, work with new information, and performing non-routine manual work.<sup>14</sup>

This is a very sweeping description of what types of potential new jobs might replace those that are lost. In order to arrive at a description that can be operationalized at an occupational level and empirically evaluated, a more specific categorization is needed. As a starting point, consider several categories of jobs that digitalization may deliver.

## The creators of digital technology

Computer specialists are already a large occupational category, and can be expected to grow significantly. Many of them appear in an occupational category "software and applications developers and analysts" (code 251). In 2014 there were about 37 000 of these in Norway, after swelling by 15 percent over the previous five years. In fact, this occupation is on 11th place in terms of (absolute) growth of jobs over the five-year period (but on 20th place in terms of the number of jobs in 2014). By way of comparison, it is the eighth most common occupation in Sweden, where it has also grown faster than in Norway. In addition to software developers one would expect rising demand for engineers, scientists and other categories of people who construct and build digital hardware.

### Digital platform and systems jobs

Many new jobs are created when companies create and

use new digital platforms. These include, for example, those working on Spotify, Google, or Finn.no. In some cases, like Spotify, there are quite a few people who create and maintain the digital platform. In other cases, for example an e-commerce company, even more jobs might be created for distribution and delivery to customers which in most cases is a new service replacing a task that shoppers perform themselves when they visit a traditional shop. Therefore, many jobs that are created in the wake of digitalization are not themselves digital or require any digital competence.

## Jobs created indirectly by digital technology

An important consequence of digital technology is that it is much easier to manufacture and distribute much greater variety and individualised products and services. All these then need to be serviced and and require spare parts. In many cases, this range of "customized" products and services is an added value for the consumer. In some cases, variation may be created merely for marketing purposes.

As a consequence, more jobs may be created. For example, greater diversity of products may require more people who market, sell, install and service. In many countries this has also given rise to an increase in sales persons, but not in Norway.

Another mechanism is that digitization enables handling a more complex regulatory framework. As a result, more administration may be demanded by authorities and also by management in private firms. For example, demands for documentation in health care and schools have generally increased. When the magazine "Chef" asked 963 executives about how much time they spent on administration, most complained about burgeoning paper work and documention in all the various IT-systems that seem to occupy a great deal of managers' time.<sup>15.</sup> Nearly every third boss says they spend more than half their working hours on administration. Perhaps for that reason the occupational category "Managing Directors and Chief Executives" (Administrerende direktører) has

<sup>&</sup>lt;sup>14</sup> Levy and Murnane (2004, 2013).

<sup>&</sup>lt;sup>15</sup> This is a Swedish magazine, but the managers queried operate in all nordic markets. Described in Svenska Dagbladet 1. March 2015, p. 22.

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increased with 15 percent over the years 2009-2015.

Another occupation that might be expected to increase because of increased complexity are the number of people in legal professions. These have increased with 21 percent, or about 1 300 to about 7 400 in 2014. Digitalization enables firms to operate in many more countries, but has also allowed government regulators to increase the volume of regulation and required documentation. These trends may be one reason for a growing number of lawyers.

The most remarkable change in Norway over the years we analyse is the mushrooming of "administration professionals" (administrasjonsrådgivere). In fact, this is the occupation that has increased more than most in Norway in percent, by 26 percent, or by some 18 000 jobs to reach 70 000 in 2014. In fact, this has been the occupation with the largest growth in the number of jobs in Norway. Within this group the largest subgroup "2422 Høyere saksbehandlere i offentlig og privat virksomhet" has grown the most, with 29 percent. This is somewhat mitigated by a decline in office clerks.

While such increases in the number of lawyers and administrators could partly be driven by digitalization and its effects on complexity, they can also indicate that the potential of digitalization to automate administration has not been exploited sufficiently.

#### Jobs that are created due to rising incomes

Another category of jobs that can be expected to increase are those demanded because incomes rise. Income increases can of course only partly be attributed to digitization. In Norway an important engine of income growth has come from the oil and gas sectors. This is part of the reason for the rapid rise in engineering jobs. Some of these jobs are included in the categories shown below.

#### Occupation code (STYRK-08)

2142Civil Engineers163602231436%8113Well Drillers and Borers and Related Workers84251377063%2146Mining Engineers, Metallurgisls and Related Professionals8911349136%2131Civil Engineering Labourers96451274532%2147Engineering Professionals Not Elsewhere Classified957676236%2152Electronics Engineers3543483336%2144Mechanical Engineers2963404136%2151Electrical Engineers2161294836%	Occupation		Employment 2009	Employment 2014	Growth 2009-14
8113Well Drillers and Borers and Related Workers84251377063%2146Mining Engineers, Metallurgists and Related Professionals8911349136%9312Civil Engineering Labourers96451274532%2142Engineering Professionals Not Elsewhere Classified957676236%2152Electronics Engineers3543483336%2144Mechanical Engineers2963404136%2151Electrical Engineers2161294836%	2142	Civil Engineers	16360	22314	36%
2146Mining Engineers, Metallurgists98911349136%9312Civil Engineering Labourers96451274532%2149Engineering Professionals Not Elsewhere Classified4957676236%2152Electronics Engineers3543483336%2144Mechanical Engineers2963404136%2151Electrical Engineers2161294836%	8113	Well Drillers and Borers and Related Workers	8425	13770	63%
9312Civil Engineering Labourers96451274532%2149Engineering Professionals Not Elsewhere Classified957676236%2152Electronics Engineers3543483336%2144Mechanical Engineers2963404136%2151Electrical Engineers2161294836%	2146	Mining Engineers, Metallurgists and Related Professionals	9891	13491	36%
2142Engineering Professionals Not Elsewhere Classified4957676236%2152Electronics Engineers3543483336%2144Mechanical Engineers2963404136%2151Electrical Engineers2161294836%	9312	Civil Engineering Labourers	9645	12745	32%
2152         Electronics Engineers         3543         4833         36%           2144         Mechanical Engineers         2963         4041         36%           2151         Electrical Engineers         2161         2948         36%	2149	Engineering Professionals Not Elsewhere Classified	4957	6762	36%
2144         Mechanical Engineers         2963         4041         36%           2151         Electrical Engineers         2161         2948         36%	2152	Electronics Engineers	3543	4833	36%
2151 Electrical Engineers 2161 2948 36%	2144	Mechanical Engineers	2963	4041	36%
	2151	Electrical Engineers	2161	2948	36%

Rising incomes increase demand for diverse jobs such as house builders, and for many services, creating tourism-related jobs, entertainment, security-related jobs and many other services such as personal trainers. The number of building construction laborers has increased by 32%, the number of sports- and fitness workers by 26%, the number of other personal service workers by 31%, and the number of veterinary assistents (dyreplejare) by 49%.

Tourism is not just a matter of fun. Digitalization has greatly contributed to globalization, which in turn has meant that more people move and work in other countries. Part of the increase in "tourism" actually consists of long-distance "labor commuters" or people whose families are increasingly spread throughout the world.

## The analysis

To analyze new jobs that are created in the wake of digitization, we have applied a method that extends the approach used by Frey and Osborne on automation risk to the probabilities of new jobs being created. The first step was to query 21 experts (one-third computer experts, one-third investors in digital companies, and one-third economists) on their assessment of the potential for employment growth for each occupation over the next 20 years. They were asked to make this assessment divided into three effects:

A. The employment potential due to creation of new digital technologies including robotics.

B. The employment potential due to digital services such as running digital platforms, including related jobs, such as delivering e-commerce goods, and other jobs that digitization can create indirectly, for example, by allowing greater product and service variations or increased complexity in the regulatory framework.

C. Employment potential as a result of increasing income.

As it turns out, the three groups of experts gave fairly closely correlated estimates. Still, the assessments made by these experts are subjective, perhaps even speculative. If we accepted them as they are, they would not be any better than a simple questionnaire.

For better empirical robustness, the experts' assessments are only used as so-called proxy variables. This means that the expert assessments are not taken at face value, but tested and calibrated using actual data over the years 2009-2014.

It turned out that the experts saw a potential for employment creation due to new digital technology (category A above) only in a handful of occupations (where they were judged to be significant, however). Therefore, we combined category A with with B under the label "digital workers". This leaves us with two variables to explain the growth of new jobs. New net job creation can of course occur in many occupations for other reasons that are difficult to know beforehand. In the regression analysis these are captured by the random error.

Thus, we estimate a regression equation with the employment increase 2009-2014 as dependent variable, and as independent variables automation risk (from Frey and Osborne), the experts' assessment of employment potential for digital workers, the experts' assessment of the employment potential due to higher incomes, and the share of young people in each occupation. The latter was an important variable in the Swedish context, probably because of a number of tax deductions and other programs aimed at youth unemployment. But in the Norwegian analysis the youth share turns out to be inconsequential.

The regression coefficients are shown in the appendix. The table below shows how much each factor was estimated to contribute to overall employment change between 2009 and 2014, both in percent of total employment, and in the absolute number of jobs. For example, in the first column the estimated contribution of the employment potential of digital workers is shown.<sup>16</sup>

Aggregating the four explanatory factors' estimated effects yields a predicted overall employment increase of slightly above five percent (in the fourth column), similar to what actually took place (in the fifth column).

# Employment growth by explanatory factor - over 5 years in percent of total employment 2009, and number of jobs

	New jobs due to digital workers	New jobs due to income increase	Lost to automation	Underlying trend employment growth	Predicted employment change due to trend, automation, and new jobs due to digitalization, annual	Actual employment change
Strong under- lying growth based on natural resources	+1,2% + 30 000	+2,0% + 46 000	-7% - 166 000	+9% 225 000	+5,1% +120 000	+5,6% +131 000
as in 2009- 2014						

The results confirm the pattern illustrated in previous sections. Norway lost a significant number of jobs due to automation, but if anything, fewer than other countries such as Sweden. Compensating for the jobs lost was a strong underlying employment growth effect, presumably much due to more jobs in natural resources, and the demand they created in other areas. New jobs due to digital workers and rising incomes were significant, but also smaller than in some other countries, perhaps because they were crowded out by labour demand in oil and gas.

In order to project employment changes over the future 20 years, it seems unreasonable to assume a continuation of the boom in oil and gas that occurred up until 2014. Similarly, it would be unreasonable to base it on the decline over 2014-2016. Instead, we assume, as in the the table below, that the underlying trend employment growth equals the growth of the working age population, but all other effects remain the same. Over the years 2009-2014 this would have resulted in a much smaller total employment growth, only 0,6% for the 5 years combined.

<sup>&</sup>lt;sup>6</sup> This is calculated by multiplying the proxy variable for the employment potential for digital workers (i.e. the experts' judgement of this effect) for each occupation with the estimated regression coefficient (which captures how well the expert's judgement translates into actual employment changes). Finally, these effects are aggregated over all occupations to arrive at the total employment effect shown in the table below.

# Employment growth with a hypothetical underlying employment growth equal to population growth - over 5 years, in percent of total employment 2009, and number of jobs.

	New jobs due to digital workers	New jobs due to income increase	Lost to automation	Underlying trend employment growth	Predicted employment change due to trend, automation, and new jobs due to digitalization, annual	Actual employment change
Strong under- lying growth	+1,2%	+2,0%	-7%	+4,5%	+0,6%	+5,6%
based on natural resources as in 2009- 2014	+ 30 000	+ 46 000	- 166 000	113 000	15 000	131 000

A projection based on this assumption for the coming 20 years is shown in the diagram below.

# Projected Norwegian employment growth over a 20-year period

Population and employment growth projection (2018 = 100), based on current rates of automation, and new job creation due to digital workers and income growth (2018 = 0), but with an underlying trend growth only equal to population increase of 0,8% per year.

#### Projected Norwegian employment growth



While this is a not a forecast in the traditional sense, it illustrates an important conclusion from this analysis. Digitalization is not just a cause of job loss, but also an important engine of job growth. In Norway, however, this engine has probably been stifled by strong job growth in other areas. But it could probably contribute much more in a future where jobs in natural resources wane. Whether this requires policy action, and of what kind, is discussed in a later section.

Faster employment growth for digital workers is not impossible. In the similar Swedish analysis, jobs created due to digital workers and rising incomes amounted to a positive employment effect of about 10 percentage points, over five years, about 3 times the Norwegian figure.<sup>17</sup>

Based on this analysis, all occupations are shown, sorted by actual employment growth over 2009-2014 in percent. At the same time, the decomposition into the components of automation, digital work and income growth are shown as well as the prediction that the regression model made for employment growth over the period. Comparing predicted and actual employment over these years gives an indication of effects that the are not captured by the model.

Occupations sorted by actual employment growth 2009-2014 in percent. Predicted employment total growth, and components automation risk, digital work and the income effect. (Table on the next page -->)

<sup>&</sup>lt;sup>17</sup> That can also be seen for example in the figures for data technicians (251, 252 and 351) that in Norway increased by 15 percent over the five-year period, and in Sweden (213 in the Swedish coding) by 20 percent from a larger base.

			2009-2014	redicted	mation v	vorkers	Joine
324	Veterinary Technicians and Assistants	Dyrepleiere	49 %	10 %	0 %	0 %	2 %
811	Mining and Mineral Processing Plant Operators	Operatører innen borefag mv.	47 %	-1 %	-10 %	0 %	0 %
215	Electrotechnology Engineers	Sivilingeniører elektroteknologi	36 %	11 %	-1 %	2 %	3%
912	Vehicle, Window, Laundry and Other Hand Cleaning Workers	Bilvaskere, vinduspussere mv.	33 %	6 %	-1 %	0 %	2 %
931	Mining and Construction Labourers	Hjelpearbeidere i bergverk, bygg og anlegg	32 %	-1 %	-11 %	0 %	1 %
516	Other Personal Services Workers	Andre yrker innen personlig tjenesteyting	31 %	6%	-4 %	0 %	2 %
333	Traditional and Complementary Medicine Associate Professionals	Yrker innen alternativ medisin	29 %	10 %	-12 %	0 %	2 %
242	Administration Professionals	Administrasjonsrådgivere	26 %	7 %	-3 %	0 %	1 %
342	Sports and Fitness Workers	Yrker innen sport og idrett	26 %	12 %	-2 %	2 %	5 %
818	Other Stationary Plant and Machine Operators Mathematicians	Operatører av andre stasjonære maskiner Matematikere, statistikere my	24 %	-1 %	-11 %	1 %	0%
521	Street and Market Salespersons	Torg og markedsselgere	18 %	-2 %	-11 %	0 %	0 %
261	Legal Professionals	Juridiske yrker	17 %	12 %	-1 %	3 %	2 %
211	Physical and Earth Science Professionals	Fysikere, kjemikere mv.	17 %	6 %	-6 %	0 %	4 %
216 752	Architects, Planners, Surveyors and Designers Wood Treaters, Cabinet-makers and Related Trades Workers	Arkitekter, designere mv. Møbelsnekkere	17%	-3 %	-1 %	2 %	0 %
225	Veterinarians	Veterinærer	16 %	14 %	0 %	2 %	6 %
754	Other Craft and Related Workers	Yrkesdykkere, skytebaser mv.	16 %	3 %	-6 %	0 %	1 %
112	Managing Directors and Chief Executives	Administrerende direktører Viker innen sosialarbeid og kultur	15 %	13 %	0%	3 %	1%
233	Secondary Education Teachers	Lektorer mv (videregående skole)	15 %	10 %	0 %	0%	2 %
251	Software and Applications Developers and Analysts	Programvare- og applikasjonsutviklere/analytikere	15 %	18 %	0 %	6 %	6 %
351	Information and Communications Technology Operations and User Support Technicians	Operatorer og brukerstøtte IKT	15 %	3 %	-10 %	2 %	4 %
252	Database and Network Professionals	Databasedesignere, systemadministratorer mv.	15 %	18 %	0 %	6 %	6 %
213	Life Science Professionals	Biologiske yrker mv.	14 %	14 %	0 %	1 %	9 %
513	Waiters and Bartenders	Servitører og bartendere	14 %	-2 %	-12 %	0 %	1%
312	Mining, Manufacturing and Construction Supervisors Process Control Technicians	Arbeidsledere innen bergtag, industri, bygg og anlegg Prosesskontrollører	14 %	5 %	-7 %	3%	3%
263	Social and Religious Professionals	Samfunnsvitenskapelige, humanistiske og religiøse yrker	13 %	8 %	-1 %	0 %	-1 %
311	Physical and Engineering Science Technicians	Ingeniører	13 %	6 %	-7 %	3 %	3 %
334	Administrative and Specialized Secretaries	Sekretærer og arbeidsledere for kontorpersonell	13 %	-2 %	-11 %	0 %	1%
235	Other Teaching Professionals	Andre lærere	12 %	10 %	-4 %	0%	2 %
711	Building Frame and Related Trades Workers	Bygningsarbeidere	12 %	1 %	-10 %	1 %	2 %
241	Finance Professionals	Finansrådgivere	12 %	3 %	-9 %	2 %	2 %
512	Cooks	Kokker	11 %	-2 %	-12 %	0 %	1%
741	creative and Performing Artists Electrical Equipment Installers and Renairers	Protesjonelle kunstnere Elektrikere mv.	11 %	10 %	-1 %	0%	3% 0%
143	Other Services Managers	Daglige ledere, andre tjenesteytende virksomheter	10 %	13 %	-1 %	4 %	3 %
133	Information and Communications Technology Services Managers	Ledere av IKT-enheter	10 %	14 %	0 %	4 %	2 %
134	Professional Services Managers	Ledere av utdanning, helse- og sosialtjenester	10 %	14 %	0 %	4 %	3 %
132	Manufacturing, Mining, Construction and Distribution Managers	Ledere av produksjon, utvinning, bygg og anlegg, transport	10 %	12 %	-2 %	4 %	3%
142	Hotel and Restaurant Managers	Varenandelssjerer Ledere i hotell og restaurant	10 %	13 %	-1 %	4 %	3%
243	Sales, Marketing and Public Relations Professionals	Rådgivere innen salg, markedsføring mv.	10 %	7 %	-5 %	2 %	2 %
131	Production Managers in Agriculture, Forestry and Fisheries	Ledere i gartnerier, akvakultur mv.	10 %	14 %	-1 %	4 %	3 %
524	Other Sales Workers	Andre salgsyrker	10 %	-1 %	-12 %	1 %	2 %
531	Child Care Workers and Teachers' Aides Other Health Professionals	Barnehage- og skoleassistenter mv.	10 %	10 %	-2 %	2 %	3 % 6 %
511	Travel Attendants, Conductors and Guides	Persontransportpersonell	10 %	3 %	-8 %	0 %	2 %
541	Protective Services Workers	Sikkerhetsarbeidere	9 %	3 %	-8 %	1 %	2 %
713	Painters, Building Structure Cleaners and Related Trades Workers	Malere, overflatebehandlere, feiere mv.	8 %	0 %	-10 %	0 %	1 %
422	Client Information Workers	Reisebyrå-, resepsjons- og andre opplysningsmedarbeidere	8%	0 %	-10 %	1 %	2%
122	Business Services and Administration Managers	Ledere av administrative enheter	8%	9 %	-5 %	4%	3 %
961	Refuse Workers	Renovasjons- og gjenvinningsarbeidere	8 %	-2 %	-12 %	0 %	2 %
352	Telecommunications and Broadcasting Technicians	Teknikere innen kringkasting og telekom	7 %	5 %	-9 %	2 %	4 %
712	Building Finishers and Related Trades Workers	Bygningstekniske arbeidere	6%	4 %	-6%	1 %	2 %
262	Librarians, Archivists and Curators Machinery Mechanics and Repairers	Bibliotekarer, arkivarer mv. Mekanikere og reparatører	6%	2 %	-7%	0%	2 %
911	Domestic, Hotel and Office Cleaners and Helpers	Renholdere	6 %	2 %	-8 %	0 %	2 %
343	Artistic, Cultural and Culinary Associate Professionals	Yrker innen estetiske fag	6 %	10 %	-4 %	2 %	5 %
921	Agricultural, Forestry and Fishery Labourers	Hjelpearbeidere i jordbruk, skogbruk og fiske	5 %	-1 %	-12 %	0 %	3%
532	Personal Care Workers in Health Services	Pleiemedarbeidere	5%	-2 %	-7 %	2 %	3 %
432	Material recording and Transport Clerks	Lager- og transportmedarbeidere	4 %	0 %	-12 %	1 %	1 %
833	Heavy Truck and Bus Drivers	Lastebil-, buss- og trikkeførere	4 %	0 %	-10 %	1 %	1 %
816	Food and Related Products Machine Operators	Operatører innen næringsmiddelproduksjon	4 %	-1 %	-10 %	0 %	0%
835	Ships' Deck Crews and Related Workers	Dekks- og maskinmannskap (skip)	4%	-1 %	-11%	0 %	0 %
331	Financial and Mathematical Associate Professionals	Yrker innen finanstienester	3 %	2 %	-11%	4 %	1 %
321	Medical and Pharmaceutical Technicians	Radiografer, proteseteknikere, reseptarer mv.	2 %	2 %	-8 %	1 %	1 %
514	Hairdressers, Beauticians and Related Workers	Frisører, kosmetologer mv.	2 %	8 %	-3 %	0%	3%
832	Car, Van and Motorcycle Drivers	BII-, drosje- og varebilførere	1%	0 %	-10 %	1 %	1%
332	Sales and Purchasing Agents and Brokers	Agenter og meglere	1 %	-2 %	-12 %	2 %	2 %
515	Building and Housekeeping Supervisors	Renholdsledere og vaktmestre	0 %	1 %	-9 %	0 %	0 %
264	Authors, Journalists and Linguists	Forfattere, journalister mv.	0 %	8 %	-2 %	0%	2 %
941	roou preparation Assistants Transport and Storage Labourers	Njøkkendssistenter Hielpearbeidere innen transport og lager	-1 %	-1 %	-11 %	1 %	2%
722	Blacksmiths, Toolmakers and Related Trades Workers	Smeder, verktøymakere mv.	-1 %	-1 %	-10 %	0 %	0 %
742	Electronics and Telecommunications Installers and Repairers	Serviceelektronikere og tele- og IKT-installatører mv.	-2 %	3 %	-7 %	0 %	0 %
621	Forestry and Related Workers	Skogbrukere	-2 %	-1 %	-11 %	0%	1%
522	Shop Salespersons	Butikkselgere	-2 %	2 %	-9 %	1 %	2%
622	Fishery Workers, Hunters and Trappers	Havbruksarbeidere og fiskere	-3 %	2 %	-8 %	0 %	3 %
431	Numerical Clerks	Regnskaps- og lønnsmedarbeidere mv.	-4 %	-2 %	-13 %	1 %	1 %
753	Garment and Related Trades Workers	Skreddere, møbeltapetserere mv.	-4 %	2 %	-8%	0 %	1 %
555 111	Legislators and Senior Officials	Politikere og toppledere i offentlig administrasion	-4 %	5 %	-6 % 0 %	1 %	2 %
951	Street and Related Services Workers	Reklamedistributører mv.	-4 %	-2 %	-12 %	0 %	0 %
962	Other Elementary Workers	Andre hjelpearbeidere	-5 %	0 %	-10 %	0 %	1 %
315	Ship and Aircraft Controllers and Technicians	Skipoffiserer, flygere, flygeledere mv.	-5 %	8 %	-3 %	0 %	2 %
721	Workers	Støpere, sveisere, platearbeidere mv.	-6 %	-1 %	-10 %	0 %	1 %
751	Food Processing and Related Trades Workers	Slaktere, fiskehandlere, konditorer mv.	-6 %	0 %	-11 %	0 %	3 %
441	Other Clerical Support Workers	Postbud, arkiv- og personalkontor-medarbeidere	-6 %	-1 %	-11 %	0%	1 %
812	Metal Processing and Finishing Plant Operators	Operatører metallproduksjon	-8 %	-2 %	-12 %	0%	0%
815	Textile, Fur and Leather Products Machine Operators	Operatører innen bearbeiding og produksion av tekstiler, pels skinn o	% פ- 10%	-1 %	-10 %	0 %	0 %
813	Chemical and Photographic Products Plant and Machine Operators	Operatører innen produksjon av kjemiske produkter	-12 %	-1 %	-11 %	0 %	0 %
731	Handicraft Workers	Presisjonsarbeidere og kunsthåndverkere	-13 %	2 %	-8 %	1 %	1 %
814	Rubber, Plastic and Paper Products Machine Operators	Operatører innen gummi, plast og papirproduksjon	-15 %	-2 %	-11 %	0 %	0%
612	Market Gardeners and Crop Growers	nusuyi-, egg- og meikeprodusenter Korn-, grønnsaks-, frukt- og bærorodusenter, gartnere	-17 %	3 %	-8 %	0%	2%
613	Mixed Crop and Animal Producers	Plante- og husdyrprodusenter(kombinasjonsbruk)	-17 %	3 %	-8 %	0 %	2 %
821	Assemblers	Montører	-17 %	-3 %	-12 %	0 %	0 %
411	General Office Clerks	411 Kontormedarbeidere	-19 %	-3 %	-12 %	0 %	1%
413	Revuourd Operators Tellers, Money Collectors and Related Clerks	vararegistrere og stenografer Kundebehandlere, penger og pengesnill	-19 %	-3 %	-13 %	0 %	1%
817	Wood Processing and Papermaking Plant Operators	Operatører innen treforedling og trelast	-20 %	-1 %	-10 %	0 %	0 %
523	Cashiers and Ticket Clerks	Billettselgere	-24 %	-3 %	-13 %	0 %	1 %
732	Printing Trades Workers	Grafiske arbeidere	-26 %	-1 %	-10 %	0%	1%
252	vocational Education Teachers	Trkestaglærere	-55 %	9%	-1 %	0 %	1 %

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In the table below, the professions are instead sorted by the increase in the number of jobs in absolute numbers predicted in 20 years based on the scenario in the diagram above. Over a 20-year period this implies a shortfall of jobs relative to population growth. However, these can be compensated by future reforms that are detailed in a later section.

Occupations sorted by predicted increase in the number of jobs over the coming 20 years. (Table on the next page -->)

			year 2009	year 2014		20 years*
531	Child Care Workers and Teachers' Aides	Barnehage- og skoleassistenter mv.	85 983	94 799	8816	28794
234	Primary School and Early Childhood Teachers	Grunnskole- og førskolelærere	102 211	105 653	3442	27901
251	Analysts	Programvare- og applikasjonsutviklere/analytikere	32 831	37 607	4776	24192
134	Professional Services Managers	Ledere av utdanning, helse- og sosialtjenester	36 814	40 630	3816	18597
532	Engineering Professionals (excluding	Plelemedarbeidere	158 426	100 330	7910	10213
214	Electrotechnology)	Sivilingeniører (unntatt elektroteknologi)	35 600	48 557	12957	17664
	Manufacturing, Mining, Construction and					
132	Distribution Managers	Ledere av produksjon, utvinning, bygg og anlegg, tr	36 056	39 793	3737	14740
112	Managing Directors and Chief Executives	Administrerende direktører	30 926	35 673	4/4/	13648
242	Administration Professionals	Varenandeissjerer Administrasionsrådgivere	27 607	30 468	18327	10739
311	Physical and Engineering Science Technicians	Ingeniører	73 277	82 921	9644	9911
226	Other Health Professionals	Andre medisinske yrker	17 532	19 214	1682	8962
121	Business Services and Administration Managers	Ledere av administrative enheter	28 372	30 751	2379	8178
122	Sales, Marketing and Development Managers	Ledere av salgs-, PR- og forskningsenheter	16 298	17 665	1367	7657
233	Secondary Education Teachers	Lektorer mv (videregående skole)	23 342	26 838	3496	7363
215	Architects, Planners, Surveyors and Designers	Arkitekter, designere mv.	13 682	15 985	2303	5483
/41	Artistic, Cultural and Culinary Associate	LIERCIRETE IIIV.	30 004	33 540	5070	1700
343	Professionals	Yrker innen estetiske fag	12 712	13 443	731	4174
514	Hairdressers, Beauticians and Related Workers	Frisører, kosmetologer mv.	18 310	18 670	360	3707
342	Sports and Fitness Workers	Yrker innen sport og idrett	6 773	8 538	1765	3630
261	Legal Professionals	Juridiske yrker	7 789	9 130	1341	3193
265	Creative and Performing Artists	Profesionelle kunstnere	13 895	9 665	957	2760
215	Electrotechnology Engineers	Sivilingenjører elektroteknologi	5 897	8 045	2148	2704
325	Other Health Associate Professionals	Andre helseyrker	18 342	20 587	2245	2691
315	Ship and Aircraft Controllers and Technicians	Skipoffiserer, flygere, flygeledere mv.	13 617	12 992	-625	2433
335	Government regulatory associate professionals	Yrker innen offentlig forvaltning	32 282	31 000	-1282	2409
341	Legal, Social and Religious Associate Professionals	Yrker innen sosialarbeid og kultur	17 353	19 976	2623	2405
252	Database and Network Professionals	Databasedesignere, systemadministratorer mv.	2 895	3 315	1198	2116
245	Mining, Manufacturing and Construction	Naugivere innen saig, markeustøring inv.	11 001	12755	1150	2007
312	Supervisors	Arbeidsledere innen bergfag, industri, bygg og anler	12 457	14 178	1721	2042
	Information and Communications Technology		-			
133	Services Managers	Ledere av IKT-enheter	3 926	4 333	407	1835
203	Other Teaching Professionals	Andre lærere	10 175	11 516	1341	1810
143	Other Services Managers	Daglige ledere, andre tienestevtende virksomheter	3,091	3 412	321	1433
712	Building Finishers and Related Trades Workers	Bygningstekniske arbeidere	25 814	27 446	1632	1431
141	Hotel and Restaurant Managers	Ledere i hotell og restaurant	2 734	3 017	283	1307
213	Life Science Professionals	Biologiske yrker mv.	1 728	1 977	249	1132
111	Legislators and Senior Officials	Politikere og toppledere i offentlig administrasjon	4 887	4 691	-196	1076
351	Operations and User Support Technology	Operatører og brukerstøtte IKT	16 335	10 505	2360	769
225	Veterinarians	Veterinærer	1 3 2 5	1 531	206	736
211	Physical and Earth Science Professionals	Fysikere, kjemikere mv.	3 435	4 019	584	662
	Production Managers in Agriculture, Forestry and					
131	Fisheries	Ledere i gartnerier, akvakultur mv.	1 049	1 157	108	512
516	Other Personal Services Workers	Andre yrker innen personlig tjenesteyting	2 450	3 217	2015	362
324	Veterinary Technicians and Assistants	Dyrepleiere	25 290	28 205	375	326
52.1	Vehicle, Window, Laundry and Other Hand	Syrepiciere	,,,,,	1100	0.0	020
912	Cleaning Workers	Bilvaskere, vinduspussere mv.	2 158	2 880	722	304
	Traditional and Complementary Medicine			700	170	210
323	Associate Professionals	Trker innen alternativ medisin	2 150	782	1/2	219
232	Vocational Education Teachers	Yrkesfaglærere	2 130	986	-1192	205
212	Mathematicians, Actuaries and Statisticians	Matematikere, statistikere mv.	367	450	83	77
313	Process Control Technicians	Prosesskontrollører	3 424	3 897	473	7
511	Travel Attendants, Conductors and Guides	Persontransportpersonell	4 761	5 214	453	-46
754	Other Craft and Related Workers	Yrkesdykkere, skytebaser mv.	3 187	3 682	495	-48
951 612	Street and Related Services Workers	Reklamedistributører mv.	203	194	-9	-49
753	Garment and Related Trades Workers	Skreddere, møbeltapetserere my.	13 878	1270	-52	-102
731	Handicraft Workers	Presisjonsarbeidere og kunsthåndverkere	2 368	2 069	-299	-110
521	Street and Market Salespersons	Torg og markedsselgere	491	. 578	87	-131
	Life Science Technicians and Related Associate	Plate by the second	2.04	2.007	72	120
514	Protessionals Mixed Crop and Animal Producers	Biotexnikere mv. Plante- og busdyrprodusenter(kombinasionsbruk)	2 940	16 712	-73	-139
413	Keyboard Operators	Dataregistrere og stenografer	703	572	-131	-157
523	Cashiers and Ticket Clerks	Billettselgere	941	717	-224	-183
262	Librarians, Archivists and Curators	Bibliotekarer, arkivarer mv.	5 035	5 349	314	-196
541	Protective Services Workers	Sikkerhetsarbeidere	19 735	21 485	1750	-234
611	Market Gardeners and Crop Growers	Korn-, grønnsaks-, frukt- og bærprodusenter, gartn	15 558	12 975	-2583	-297
622	Hishery Workers, Hunters and Trappers Wood Treaters Cabinet-makers and Related	Havbruksarbeidere og fiskere	13 /68	13 414	-354	-307
752	Trades Workers	Møbelsnekkere	1 115	1 291	176	-332
	Electronics and Telecommunications Installers and					
742	Repairers	Serviceelektronikere og tele- og IKT-installatører m	7 850	7 708	-142	-339
831	Locomotive Engine Drivers and Related Workers	Lokomotiv og T-baneførere mv.	1 754	1 764	10	-364
933	Transport and Storage Labourers	Hjelpearbeidere innen transport og lager	4 053	4 010	-43	-400
751	Food Processing and Related Trades Workers	Slaktere, fiskehandlere, konditorer mv.	4 753	4460	-292	-578
818	Other Stationary Plant and Machine Operators	Operatører av andre stasjonære maskiner	2 484	3 079	595	-651
732	Printing Trades Workers	Grafiske arbeidere	5 669	4 202	-1467	-757
321	Medical and Pharmaceutical Technicians	Radiografer, proteseteknikere, reseptarer mv.	14 127	14 444	317	-862
621	Forestry and Related Workers	Skogbrukere	5 088	4 974	-114	-878
421	Other Elementary Workers	Andre bielnearbeidere	4 909	3 907	-1002	-882
502	Rubber, Plastic and Paper Products Machine	visua e injerpear berdere	/ 380	/ 043	-337	-003
814	Operators	Operatører innen gummi, plast og papirproduksjon	4 468	3 797	-671	-903
	Textile, Fur and Leather Products Machine					_
815	Operators	Operatører innen bearbeiding og produksjon av tel	5 707	5 144	-563	-914
332 961	sales and Purchasing Agents and Brokers Refuse Workers	Agenter og meglere	63 445	63 700	255	-1029
201	Blacksmiths, Toolmakers and Related Trades	nenovasjons- og gjenvinningsarbeidere	5 343	5 /83	-1-10	-1129
722	Workers	Smeder, verktøymakere mv.	7 026	6 912	-114	-1341
817	Operators	Operatører innen treforedling og trelast	9 728	7 546	-2182	-1415
821	Assemblers	Montører	6 659	5 505	-1154	-1445
835	Snips' Deck Crews and Related Workers	иеккs- og maskinmannskap (skip)	6 632	6 881	249	-1483
713	Trades Workers	Malere, overflatebehandlere, feiere mv.	12 266	13 299	1033	-1739
723	Machinery Mechanics and Repairers	Mekanikere og reparatører	40 261	42 614	2353	-1773
932	Manufacturing Labourers	Hjelpearbeidere i industri	12 128	11 032	-1096	-1863
911	Domestic, Hotel and Office Cleaners and Helpers	Renholdere	61 021	64 560	3539	-1940
913	Chemical and Photographic Products Plant and	Operatories in particular and the second second			1001	2022
331	Professionals	Verei algeren minen produksjon av kjemiske produkte	10 678	9 444 AC 711	-1234	-2033
812	Metal Processing and Finishing Plant Operators	Operatører metallproduksjon	45 20/ 9 871	9 0 6 4	-807	-2246
941	Food Preparation Assistants	Kjøkkenassistenter	15 935	15 836	-99	-2587
441	Other Clerical Support Workers	Postbud, arkiv- og personalkontor-medarbeidere	13 974	13 093	-881	-2703
811	Mining and Mineral Processing Plant Operators	Operatører innen borefag mv.	11 602	17 112	5510	-3000
832	Car, Van and Motorcycle Drivers	Bil-, drosje- og varebilførere	19 347	19 575	228	-3097
231 422	Client Information Workers	njeipearbeidere i bergverk, bygg og anlegg	14 045	18 560	4515	-3314
333	Business Services Agents	Forretningstienestevrker	2/ 246	29 534	2208	-3443
	Sheet and Structural Metal Workers, Moulders		15 431	24 333	5507	
721	and Welders, and Related Workers	Støpere, sveisere, platearbeidere mv.	20 949	19 766	-1183	-3625
515	Building and Housekeeping Supervisors	Renholdsledere og vaktmestre	28 438	28 550	112	-3677
334	Administrative and Specialized Secretaries	Sekretærer og arbeidsledere for kontorpersonell	15 316	17 282	1966	-3703
610 513	rood and Kelated Products Machine Operators	Operatører innen næringsmiddelproduksjon	22 745	23 600	855	-4330
711	Building Frame and Related Trades Workers	Bygningsarbeidere	1/ 338	19 819	2461 7684	-4000
512	Cooks	Kokker	18 979	21 161	2182	-5198
431	Numerical Clerks	Regnskaps- og lønnsmedarbeidere mv.	23 885	23 033	-852	-5414
432	Material recording and Transport Clerks	Lager- og transportmedarbeidere	42 164	43 856	1692	-5549
524	Other Sales Workers	Andre salgsyrker	28 634	31 573	2939	-5680
834 922	Nobile Plant Operators	Operatører av mobile maskiner mv.	25 213	26 236	1023	-5730
033 411	General Office Clerks	Lastebil-, buss- og trikkeførere 411 Kontormedarheidere	41 072	42 702	-16950	-/052
522	Shon Salespersons	Butikkselgere	102 000	179 212	-10039	-19498

Employment, Employment, Empi growth Predicted over

The predicted changes for some of these occupation probably require a deeper interpretation than can be provided here. One that sticks out should be explained. The number of vocational teachers (Yrkesfaglærere) has decreased significantly, apparently being replaced by regular teachers. The prediction in the table assumes that this trend is halted or even reversed. The Norwegian government has taken some steps in that direction.<sup>18</sup>

<sup>&</sup>lt;sup>18</sup> The Norwegian government announced the so called "yrkesfaglærerløftet" in 2013/14.

# Consequences for Norwegian productivity and jobs

Prior to industrialization underemployment was common among those who did not have special skills or education. Human labor as such simply did not have much value over long periods. Industrialization created a demand for many with little skills who could operate a machine that competed with skilled craftsmen. In the future, these machines do not need operators anymore. As a result, unskilled human labour may again be hard to sell.

Fears of the consequences of robotization have mostly focused on the supply of jobs. As argued previously, the relevance of such fears cannot be assessed meaningfully without considering how well a country succeeds in leading digitalization rather than being its victim. This in turn will depend on a country's innovation momentum. Innovation policies may also determine the shape of an even more important outcome of digitalization than jobs – its importance for productivity growth.

One reason that a country's innovative capacity becomes more important is that digitalization often is a "winner takes all" game. Whoever invents and invests first in digital platform technologies can quickly take a big chunk of the world market. Even non-platform technologies can be marketed worldwide faster thanks to digitalization. As a result, there is an unprecedented leverage to innovation, where being first can make a big difference to productivity and income growth. This matters even more for a country's living standards than the number of jobs. But as Autor and Salomons showed, countries with a higher productivity growth are also better job generators. In this chapter we will therefore look more closely at Norway's innovative potential in the face of digitalization. Then, possible consequences for jobs and equality are discussed.

# Innovation and brain business

There are many ways, and a wealth of statistics, to describe Norway's innovative capacity. Many of them examine inputs into the innovation process, rather than outputs

in terms of jobs in advanced business.

Therefore, instead of reproducing this from previous reports we draw on a new study "The Geography of Europe's Brain Business Jobs" analyzes where knowledge intensive business are started or flock and employ.<sup>19</sup> These jobs are crucial for income and productivity growth. They also tend to attract even more such jobs. Identifying where talent flocks can be crucial for investors, businesses, as well as people who choose where to live and work. Startups and technological breakthroughs are more likely to succeed in countries that become hotspots for creative engineers, programmers, designers and other innovative, knowledge-intensive specialists. Such innovative hotspots do not arise simply because many people who live there have university degrees, or for that matter, where successful regions have clustered in the past. Instead, hot spots arise where knowledge intensive firms find the best opportunities for future success and growth.

The new report does this by looking at detailed enterprise employment statistics in 28 different European countries and their respective capital regions, examining how many people work in specialized knowledge intensive companies.

Surprisingly, the geography of brain business jobs in Europe no longer follows a simple division between North and South, West and East. Many countries in Eastern and Central Europe outpace their Southern European fellow EU-members in brain business job intensity. The brain jobs of the former planned economies of Eastern and Central Europe tend to be strongly focused to the capital regions. The Slovakian capital region of Bratislava has the highest share of brain business jobs in all of Europe, despite the fact that Slovakia as a nation has a mediocre concentration of brain business jobs – it ranks 18th amongst 28 European countries.

<sup>&</sup>lt;sup>19</sup> Fölster and Sanandaji (2017).

Report

Country	y Ranking	All brain business sectors, jobs per 1 000 working age population
1	Sweden	87,1
2	Denmark	79,1
3	Netherlands	77.0
4	UK	76.1
5	Luxemburg	70.1
6	Germany	65.8
7	Norway	64.5
8	Finland	59.8
9	Austria	56.7
10	Estonia	55.1
11	Slovenia	54.4
12	Belgium	52.7
13	France	52.5
14	Czech Republic	51.4
15	Hungary	50.6
16	Malta	47.3
17	Latvia	46.1
18	Slovakia	44.0
19	Lithuania	41.6
20	Portugal	36.6
21	Italy	36.4
22	Cyprus	35.6
23	Spain	35.1
24	Croatia	35.0
25	Bulgaria	34.3
26	Greece	34.1
27	Poland	30.2
28	Romania	28.8

Norway occupies the 7th place in the country ranking of brain business jobs, with 64.5 such jobs per 1000 working age population. In the ranking in this report Norway matches Germany in Tech, is better in IT, and much better in creative professions. But Norway is also uneven and lags far behind in Advanced service brain business jobs.



Score: 1-10, 10 = score of highest ranking capital region.

These statistics do not cover all aspects of Norway's innovative capacity, but they match other observations that more or less confirm the overall conclusion that Norway does better than most European countries, but probably has an even greater potential.

For example, Norway has a smaller share of students in higher education in natural sciences and technology than many European countries, just above 15% for Norway and above 25% for the European average.<sup>20</sup> At the same time Norway appears to have a high and unmet demand for employees with technical education or training according to NHO's mapping of firm's labour demand.<sup>21</sup>

Perhaps because of this unmet demand, and crowding out from the natural resource sector, research and development investments have stagnated in Norwegian industry at slightly more than one percent of gross product, while it has increased to around four percent in the other Nordic countries.<sup>22</sup> Overall R & D investments in Norway amount to 1,7 percent of GDP, close to the European average and only half of those in the leading country Finland.<sup>23</sup>

The portion of businesses in Norway that are start-ups is also on the low side compared to other OECD countries, whilst the size of start-ups is somewhat larger. But both the EU Innovation Union Scoreboard and the most recent OECD country report for Norway (OECD,

- <sup>20</sup> Eurostat and NHO (2016).
- <sup>21</sup> NHO's Kompetansebarometer 2017.
- <sup>22</sup> Official Norwegian reports (2015) and OECD.
- <sup>23</sup> Norwegians also register fewer patents per capita that many Europeans, but actually lead in intellectual property filings for trademarks and industrial designs.

2013) show that only a small number of these evolve into large employers, thus implying that the portion of rapidly growing businesses is lower in Norway than in most OECD countries.<sup>24</sup> While Norway scores well (6th place) on the OECD's measure of how easy it is to start a new business in the "Ease of doing Business" ranking, the OECD also points out that Norway is relatively far from best practice in terms of the complexity of regulatory procedures. This corroborates the finding earlier that the number of administrative professionals has risen remarkably in Norway.

All this put together suggests that Norway could prepare itself even better for digitalization by investing more in innovation and easing potential barriers for knowledge intensive firms. The challenge is to attract brain business in spite of high wages and living expenses.

## **Consequences for jobs in Norway**

Samfunnsøkonomisk analyse AS (1917) extrapolate a forecast of demand for different occupations in line with developments 2003-2014. Their main conclusion is that demand will increase for people with longer education. While this may be accurate, future demand is not deterministic and not only steered by the requirements of new technology. Economic theory suggests that jobs and occupations change as a result of several factors. Apart from digitalization, what matters is:

A) How demand changes as a result of taste and other social trends.

B) What professions Norwegians choose to educate themselves in, which determines firm's ability to produce in Norway.

C) What new goods and services are possible as a result of new technology, and how this changes production costs, and what the demand for these innovations is.

D) How Norwegian companies succeed in competing with others in the world market. Apart from innovation this also depends on wage policies, taxes and trade agreements.

Many of these factors are in turn influenced by the way in which education systems, the labor market, tax systems and other organizations are organized in Norway. As an illustration of how different these factors can play out in countries that are similarly exposed to digitalization, the diagram below compares three high employment countries – Norway, Switzerland and Sweden. Switzerland has continually reformed in ways that stimulate employment. Sweden has done so more recently, since the crisis of the mid 1990ties, and has gradually returned to high employment. Norway still has a high employment rate, but may need to reform more in order to maintain it.

## Employment rate Per cent. Age 15-74



#### Source: Macroband/Eurostat

Rapid structural change in itself often results in mismatch. People whose jobs are automated may not have education and experience for the new jobs that could be created. A long-term issue may be that many of the jobs that might arise are constrained by limited private willingness to pay. For example, research and development may have large positive external effects, and is therefore partly financed by the state, rather than being a tax base. Likewise, pre-school teachers or nurses are tax financed. An important question in the longer run is therefore how to realize the potential for new jobs that people expect to be tax-financed, at the same time as automation mitigates against high taxes on labour. This is an issue that is acute in Nordic welfare states.

Technological advances and global trends are a challenge for any country that aims to boost productivity growth. But in many countries, the ICT- and globalisation-driven polarisation of the labour market has also resulted in a reallocation of labour to service sectors with lower productivity and lower wages. A key question is therefore not just how many jobs are created, but also at what wage and how equality is affected.

<sup>&</sup>lt;sup>24</sup> Official Norwegian Reports (NOU).

# Polarisation of employment and wages

Based on Norwegian wage data for 2016 for each profession the labor force is divided into five quintiles.<sup>25</sup> The employment growth for each quintile is shown in the diagram below. The first group contains the occupations with the lowest wages, and the fifth group those with the highest wages.

# Total employment growth 2009-2014 for occupations divided into quintiles according to the average wage of their profession.

(Group 1 consists of professions with the lowest wage, and group 5 of those with the highest wage)

Total employment growth

#### Source: Statistiska sentralbyrån and own calculations.

This pattern is similar to that found in many countries, for example by Goos, Manning och Salomons (2013) for the period since the mid-1990ties. Often the weakest growth has been in the third quintile, with higher growth in the first and fifth quintile. Compared to those countries – like the US – the Norwegian shift has been more favourable. By far most job growth has occurred in the high wage groups. Instead the second quintile has seen the least growth.

The changing composition must be put into the context of total employment growth, which was 5,9 percent over the five-year period combined. Since the working-age population grew by a similar amount, the overall employment rate was fairly stable. In the table below we calculate how much each group changed in size relative to the change in overall employment, both in percent and in actual headcounts.

Group 1	- 2,9%	-13 400
Group 2	- 4,7%	-22 400
Group 3	- 3,1%	-13075
Group 4	5,0%	21900
Group 5	5,4%	24400

A common pattern is that countries with a weak labor market seem to see more of a polarizing pattern, while those with stable or improving employment are better able to maintain equality in the sense that the volume of low income jobs does not grow as much. For example, Sweden experienced more polarization during the 1990ties. But after 2006 overall employment improved and the overall wage group composition changed more in line with the Norwegian pattern.

This is also reflected in studies that analyse the connection between income inequality and the share of working age people in employment. Higher employment rates are a powerful equalizing force.<sup>26</sup>

One should note, however, that income inequality in the wake of digitalization can also come about indirectly as a consequence of induced behavioural change. For example, working hours per person and year have fallen in most countries, but people with higher incomes now work more than others, which accentuates income differentials. One explanation may be that it pays more for high income groups to work more due to a widening productivity gap. This makes it profitable for high income earners to replace leisure with more work, which economist call the substitution effect. Against this, the income effect works the other way around, making it less important to earn more at the margin. Yet, the income effect may have become diluted for the well-paid. Several studies indicate that work has become a status marker, quite the opposite of what was the case when Thorstein

<sup>&</sup>lt;sup>25</sup> For 111 professions at the 3-digit level, comprising about 2,5 million in work.

<sup>&</sup>lt;sup>26</sup> For example, this is shown for the case of Sweden in Bengtsson, Edin och Holmlund (2014).

Veblen 1899 wrote his book "The Leisure Class". In addition, many of the tasks for better educated have also become more creative and rewarding. Numerous studies show that people with higher incomes perceive their work more fun and spend less time with leisure time at home.

The Norwegian experience mostly seems to confirm the thesis that income equality depends on high employment rates. As the diagram below shows income inequality fell (became more equal) when employment improved after 2005 and became slightly less equal as employment rates began to fall from 2014.

## Income inequality

Measured as gini coefficent before and after taxes and transfers



## Source: Statistisk sentralbyrå.

Even though overall incomes exhibit only a small increase in inequality, there may be reason to worry about social mobility over time. For example, Markussen and Røed (2015) point to a growing gap in employment rates between young Norwegians depending on whether their parents were high- or low-income earners. Similarly, people with low levels of education all over the western world find it harder to succeed with an income career.

In many countries the wage share of GDP has also declined, as noted in a previous section. Again, the Norwegian experience differs from that of most countries. The wage share of GDP has remained fairly stable since about 1980. In fact, that is similar to what Jakob Molinder and Ola Petterson find for the case of Sweden.<sup>27</sup>

## Wage share Share of GDP for mainland Norway



Source: Statistisk sentralbyrå.

One cause of income inequality is that a large portion of the population in Norway receives disability benefits.<sup>28</sup> While these are high by international standards, they are still lower than most wages. Having more people on disability therefore contributes to income inequality.

Many of those dropping out of working life may be unable to adjust to or learn new skills. The design of Norwegian social insurance schemes may also contribute. Some countries such as the Netherlands or Sweden have been able to reduce sick-leave and disability recipients, mostly by implementing stricter requirements to accept other jobs for which the disability is not an impediment to work.

<sup>&</sup>lt;sup>27</sup> Molinder och Pettersson (2013).

<sup>&</sup>lt;sup>28</sup> Official Norwegian Reports NOU 2015: 1. Productivity – Underpinning Growth and Welfare 10.

# One agenda for Norway's digitalization

The studies described earlier provide a clear indication that technological development has changed character and is likely to continue to do so. In the following we discuss four areas in which this may be important for Norwegian economic and social policy.

An overall insight is that countries that compensate for the effects of automation with continuous job- and growth-promoting reforms can maintain high employment levels in the medium term. The consequences of not reforming are probably more severe in the future due to the combined forces of digitalization and globalization.

# Reforms in response to digitalization should have four aims:

- 1) Maintain high employment and avoid polarization of incomes
- 2) Use digitalization's potential for better public services
- 3) Maintain productivity growth
- 4) Ensure macroeconomic stability

Some reforms have a cost, for example in the form of public spending on innovation and training, or revenue loss when taxes are cut. But most of the reforms below cost little, and may at the same time prove the best defense of Norwegian core values. For example, accelerating digitalization of public administration and welfare services may turn out to be the most effective way of bolstering trust in public institutions. Similarly, market-oriented measures to reduce structural unemployment may be crucial for maintaining income equality.

# Maintain high employment and avoid polarization

Country comparisons suggest that reforms to maintain high employment in combination with measures that also improve productivity are the best guarantee against growing income inequality. Paradoxically, maintaining high employment can require lower redistributive transfers and labour taxes.

All countries discussed in this report that have seen increased employment in the face of automation and the financial crisis have lowered taxes on labour. The research on the link between taxes on labour and the employment rate has not always given a clear cut answer, even though statistical analyses comparing countries have tended to show a correlation between lower tax and higher employment.<sup>29</sup> More recent extensive literature reviews tend to conclude that lower taxes have important employment-enhancing effects for groups that are not fully employed, but smaller effects for those already in full employment.<sup>30</sup> For example, some recent studies have found novel ways of showing the causal connection between reductions in labour taxes and employment growth, but they also tend to emphasize the differential impact of labour taxes. One of these studies by Owen Zidar finds in a forthcoming paper in the prestigious Journal of Political Economy shows that tax cuts increase low income workers' employment, but not that of high income workers.<sup>31</sup> For these reasons it is not surprising that studies tend to show that targeted labour tax cuts to lower income workers, such as an earned income tax credit, have consistent positive employment effects.<sup>32</sup>

Norway has reduced base labor income and the corporate tax from 28 percent to 23 percent since 2014. But this has partly been counteracted by other tax increases, so that the total tax on labor only seems to have fallen slightly.

There is also the question of tax progression. In a recent study the IMF claims that it cannot find much evidence that progressive taxes harm growth. But, the IMF reckons that the optimal tax rate on higher incomes, assuming the aim is revenue maximisation, is 44%, that is below the top rate in Norway and many European countries.<sup>33</sup>

In some cases, such as Germany, a social democratic

<sup>&</sup>lt;sup>29</sup> E.g. Davis and Henrekson (2005).

<sup>&</sup>lt;sup>30</sup> See for example the European Commission (2015).

<sup>&</sup>lt;sup>31</sup> Zidar (2018).

<sup>&</sup>lt;sup>32</sup> For example, Hoynes and Patel (2015).

<sup>&</sup>lt;sup>33</sup> IMF (2017).

government under Gerhard Schröder implemented a major tax reform that reduced tax rates for labour income across the board (which was then followed up by the famous Hartz reforms). Other countries have focused more on targeted tax reductions. Sweden, for example, implemented tax deductions for household services and a sizeable earned income tax credit, mostly over the years 2006-2010.

Apart from research, the contrast with countries that have increased taxes on labour and suffered, such as France, suggests that gradually lower taxes on at least labour income (at least for some groups) may be a necessary part of the recipe for maintaining high employment levels. This does not necessarily mean that the overall tax burden has to be lowered.

Some argue that taxes on capital could be raised instead, in the form of capital gains tax or a "robot tax". Economic research mostly discards these suggestions, for a simple reason. Most of such taxes will essentially be a tax on production investment. Their effect in a free-trading world will mostly be to move production to other countries. Also, there are practical issues. Defining what a "robot" is for tax purposes is quite difficult. For similar reasons, countries have often abolished some taxes on capital, such as inheritance tax, as they are difficult to define and enforce. In sum, most countries will likely move to lower rather than higher taxes on capital. This in itself puts additional downward pressure on labour taxes, both to avoid excessive automation and to avoid leakage or conversion of labour income to capital income.

Instead economists tend to encourage taxes on consumption and non-movable property that is individually owned (rather than by producing companies). Tax on consumption has often meant raising VAT, or targeted taxes on environmentally detrimental consumption. But some countries have gone further by introducing what is often called a "consumption tax" – usually in a form that looks like an income tax, but allows deduction for investments. The effect of such a deduction is not necessarily to reduce the marginal tax on labour income, but to encourage investment by charging the tax first when income is actually used for consumption. In that way investment is stimulated which can both promote employment and productivity growth. This type of tax system has also become known under the misleading term "Hall-Rabushka flat tax" after a book by the economists Hall and Rabushka. Later research and implementation by some 10 countries in various forms has shown that such a tax very well can be, and often is, progressive. Studies of the effect of these types of consumption tax have not been straightforward, but generally find significant positive effects. One of the most recent studies develops a novel methodology that allows conclusions about causality and finds large positive GDP growth effects in 7 of the 8 studied countries (Adhikari and Alm, 2017).

Another alternative to labour taxes is a tax on non-movable property. This is usually a real estate tax that should be designed to be predictable and avoid discouraging building or moving to a new property. A so called "box" model can fulfill these requirements relatively well. It would apply an annual tax to the value of property in the "box", but allows sales and purchases of property that remain in the box without tax consequences.<sup>34</sup>

## Social insurance in the digital age

Lower taxes on labour income are not the only way to compensate for increasing competition from robots. The design of unemployment-, sick-leave and retirement transfers can also make an important difference.

An increasingly common claim is that if full employment becomes a more elusive goal, then working could be made more voluntary through a universal basic income. It is rarely noted, however, that most western countries are actually in the process of introducing a basic income, albeit by another name. Forty years ago people in many western countries died on average roughly at the age when they were eligible for retirement. Today they live on average twenty years longer. In many cases these large groups of retired people are healthy and use their retirement as a "basic income".

This development may be a reasonable way of letting people above 65 years of age choose to work depending on their health and other circumstances. The elderly often possess considerable know-how that can come to good use even if they only work part time. Therefore, it is important to provide good incentives for such work, for example by applying reduced social insurance taxes (in line with lower benefits).

<sup>&</sup>lt;sup>34</sup> For a comprehensive discussion see Lodin and Englund (2017).

Norway has reformed pensions in the private sector in a way that improves incentives to work past 62 years of age. This has also had an important positive effect on the share of people working past 62.<sup>35</sup> But in the public sector this reform has not taken place, and the average retirement age there has not improved.

Allowing a "basic income" for people of working age would, however, create an insoluble dilemma. If the basic income is set to a generous level, like a low wage, it would become wildly expensive. If it is set at a low level, like social assistance, it will in many cases be lower than current transfers. Income differences would rise.

In both cases there is a risk that a growing share of the population would not participate in the labour market. Children might grow up in areas where few people work, and with no obvious reason to finish school. Social cohesion in a country might be put in jeopardy. In addition, there are practical issues. Should alcoholics or drug addicts really just receive an unconditional basic income without any attempt at rehabilitation?

Norway has an internationally large share of working age people on sick leave and some 10 percent of Norwegians are on disability pensions, more than in most countries. In Sweden and the Netherlands that had similarly high numbers various reforms combining stricter rules with more rehabilitation have led to a significant reduction in sick leave.

Social insurances should not just combine security with sound economic incentives. They should also be administratively easy to handle and to understand, and they should fit the digital age where more people may come to work intermittently or for several employers or customers rather than being employed for long periods of time by a single employer. These objectives can be met by moving to a more transparent system where entitlements are more closely tied to contributions.

Some twenty countries around the world have moved to introduce savings elements into other social insurances than just the pension system. The central idea is that a large part of taxes and transfers does not actually redistribute between individuals' life time wages, but between different periods in each individual's life. Moving some elements of the latter redistribution from a tax-transfer system to a (mandatory) individual saving, can reduce the marginal tax on labour without sacrificing economic security. Such diverse economists as Joseph Stiglitz and Martin Feldstein have studied and recommended a partial conversion of unemployment insurance along these lines.<sup>36</sup>

Under such systems, people are required to save a fraction of their wages in designated accounts instead of paying a similar amount in social insurance tax. If they become unemployed, a monthly sum can be withdrawn from the individual account, which replaces state unemployment benefits.

Only when the individual account is exhausted, or falls below an insured balance, then the government would step in with a transfer. Due to this insurance function, income equality need not suffer. Positive account balances after working life would be converted into retirement income. Negative account balances would be forgiven at retirement, or if the individual dies. The virtue of such a system is that when a person becomes unemployed, drawing from an account with a positive balance reduces personal wealth by an equal amount. This means that the costs of unemployment are fully borne by the individual. Yet, these systems would provide similar protection as the existing state unemployment benefit system, without the adverse incentives.

These savings account based systems can be introduced as a complement to other social insurances. For example, Austria introduced an unemployment account in 2003, instead of raising unemployment compensation and employment security. Employers set aside 1,5 percent of an employee's wage on an account. The account follows the employee to new jobs. If the employee becomes unemployed, he or she can choose to withdraw the balance for education or other purposes. Otherwise the balance remains in the account and is eventually converted into an addition to pension rights.

Some countries such as Singapore have also applied savings account to a wider set of social insurances. One thorough study simulates introduction of a comprehensive system in Denmark in a form that guarantees that no one loses out compared to the current system, and yet

<sup>&</sup>lt;sup>35</sup> See Hernæs, Markussen, Piggot, and Røed (2016).

<sup>&</sup>lt;sup>36</sup> For example Stiglitz and Yun (2005).

incentives improve considerably.37

Importantly, in the context of this paper, account-based social insurances tend to be transparent and simpler to use for people who work in a digital economy and who might have many different income streams.

## Use digital technology to make doing business easier

Most often economists consider the ease of doing business, sometimes also referred to as "the business environment"38 as a dimension that may be important for productivity growth or high growth start-ups. By ease of doing business is meant administrative and institutional conditions that determine the profitability of starting, running and investing in a business. Examples are measures that reduce the costs and risks associated with running a business and complying with regulations such as lead times for building permits, barriers to entry and unfair competition, how well schooling meets the needs of local employers, as well as lower and simpler handling of taxes and charges to facilitate new enterprise. The World Bank compiles many of these in a measure "Ease of doing business" and publishes lists of simplifications for new entrepreneurs and start-up companies that Norway could implement.

Yet it is often forgotten that the ease of doing business can also be an important determinant of structural unemployment. There are four reasons for this. First, during a recession a number of companies go out of business and jobs are axed. A better business environment may, all else equal, give rise to a higher flow of business start-ups and investments by existing companies. As a result, companies that close or downsize during a recession are more rapidly replaced in a favourable business environment. Periods of unemployment are therefore shorter. Unemployed peoples' human capital does not erode as much, and stigmatization and possibly passivisation associated with longterm unemployment is less prevalent. Consequently, fewer people end up in long-term structural unemployment.

Second, a better business environment can, as the result of a larger, regular inflow of new enterprises and investments also create a broader spectrum of jobs on offer. Some of these job offers may concern labour that is in short supply, and may not generate new jobs overall. But the probability increases that jobs of varied character will be on offer, some of which fit people who would otherwise end up in structural unemployment. In that way, a better business climate can lead to more start-ups that create the very jobs in which the structurally unemployed can be sufficiently productive.

Third, a poor business climate is often a greater obstacle to running a business for groups that are more frequently affected by structural unemployment. For some of these, employment discrimination can contribute to unemployment. Starting a firm can then be an alternative. However, young people and immigrants may also find it more difficult to deal with the bureaucratic red tape that an entrepreneur is often confronted with. Many in these groups have limited resources, contacts and knowledge of regulations and may therefore be deterred from starting their own business by regulatory risk and complexity.

Fourth, a better business environment can attract more people to self-employment as an alternative to employment. This means that an employer can expand by engaging subcontractors instead of by employing people. The risks that follow from employing someone in the presence of job security laws are thereby eliminated. Empirical research into employment protection suggests that the job security laws present a particularly serious obstacle to groups that are often over-represented in structural unemployment, such as immigrants.

As a result of these four mechanisms it is not surprising that studies also find causal effects, for example of a better local business environment on the employment rate of non-European immigrants to Sweden (Fölster, Gidehag and Jansson, 2016).

Many countries struggle to improve their business environment, but digitalization offers new tools. Digital technology often gives high pay-offs to whoever is first. Administrative and regulatory obstacles may often determine in which country startups manage to develop and commercialize innovations first. Smart digitalization of public administration can speed up these processes significantly.

A particular observation is that a lot of the new jobs created by digitalization can be attributed to increased complexity. These jobs can also contribute of regulatory costs, bureaucratic superstructure and negative external effects elsew-

<sup>&</sup>lt;sup>37</sup> For example, Bovenberg, Lans, Hansen and Birch Sørensen (2012). For an overview see Fölster and Gidehag (2017): https://timbro.se/valfard/valfard-att-lita-pa-en-otryggare-framtid/

<sup>&</sup>lt;sup>38</sup> Enligt t.ex. Svenskt Näringslivs index för företagsklimatet.

here, for example, if public authorities use digitalization to demand ever more information from businesses, even when its use is limited.

According to the so-called Global Simplicity Index, unnecessary complexity is estimated to cost the world's largest companies, the largest 200 in the Fortune list, an average of one billion dollars a year. Using digital technology to reduce unnecessary complexity and speed up administrative procedures could be a good way to lower the cost of doing business, and stimulate technological development at the same time.

In sum, there are several instruments that can be used to compensate for job losses due to digitalization. They are worthwhile pursuing, not just to maintain the employment rate as such, but perhaps even more important, to avoid accelerating income inequality.

# Use the potential for digitalization of public service

It has usually been considered crucial for good welfare that many people work in the welfare sector and that the overall employment rate is high in order to raise tax revenue to pay for their wages. Higher GDP growth has been seen as less important as it increases wages, but does not automatically increase the number of hands and feet working in welfare services. However, if robotization progresses rapidly, it may be more important than in previous decades to maintain good GDP growth in order to be able to finance the robotization and capital equipment that increasingly produces welfare services. In the short run, it is even more important to make use of the help that digitalizations can already offer to improve quality in welfare services. This is not just an economic matter. It may also be the best way to maintain trust in the extensive Nordic welfare institutions.

#### Innovation in old age care and health care

A recent study of digital innovations in old age care that are already invented and available concluded that the efficiency gains they afford can more or less compensate for the expected 30 percent cost increase that is expected in Sweden until 2030 due to demographic change.<sup>39</sup> Presumably Norway could achieve the same.

In addition, these digital innovations also hold the promi-

se of great quality improvements. Some examples are that the all too frequent human error in distributing medication to people in old age care could be reduced; that falling accidents could be reduced; and that old people would become less isolated if they had access to voice steered tablet computers with which they can contact friends and relatives as well as their nurses or doctors.

Similarly, in health care, solutions that are already successful promise large cost savings and quality improvements. For example, Banner Health, a healthcare organization with 28 hospitals scattered in the United States manages and controls its intensive care units through a kind of Command Center in Phoenix. This monitors all patients in acute care in all 28 hospitals, and has access to all the necessary specialists and can consult them even when they are thousands of miles away. This has led to large cost savings, higher survival rates and shorter patient time in intensive care.

Similar technology allows more patients to be treated at home with intensive digital surveillance. Computers also make predictions about patients' health deterioration before staff locally even detect them. Patients with chronic diseases, who stand for a large share of total hospital costs, need much less hospital care.

Alas, the fact that digital technology can be used in this way, does not automatically mean that it will be used any time soon. Here Norway could make a big push forward.

## Innovation in education

Norway is middle ranking in PISA scores, the OECD's measure of school quality, but spends more than most countries on primary and secondary education. Spending on tertiary education is also high, but enrolment in science and engineering is low.

Longer education programs are not always the answer. A number of studies already find "excess education". Large groups of well-trained graduates may find work, but often in jobs that do not match their qualifications. The possible impact of labour market training and practice has also deteriorated. For example, in Sweden, where labour market training programs have always been considered important, they no longer increase the likelihood of getting a job, compared to similar people who do not get such training.

<sup>&</sup>lt;sup>39</sup> Forzatti and Mattson (2015).

As more occupations become obsolete, it is even more important to quickly and flexibly learn new skills for those whose jobs are automated. A digital revolution in teaching may be of help. Digital teachers and learning programs have improved dramatically.

One likely development is that digital learning, which in its infancy in the early 1990s did not become a hit, now finds its role in the education system. In today's education system, a bottleneck is that teachers first need to be trained, and subsequently transmit knowledge to the student. As knowledge becomes more specialized and advances faster, it becomes more of a challenge to transmit the lastest know-how quickly, especially in smaller countries like Norway.

Therefore, digital teachers, programs that both convey knowledge and follow the student's progress, can become important teaching aids. On digital learning platforms, simulations often work well, which means that even practical skills can be conveyed.

An example of a successful Swedish digital teacher for grades 7-9 is Schoolido. But digital teachers can be even more important in work life. Shorter, digital training modules could be produced by employers, bransch organisations, schools and universities in cooperation and used both for students and for employees' life-long learning, and of course also for unemployed in training programs.

# Productivity growth - A more effective innovation strategy

Productivity growth is presumably affected by many factors, such as the quality of the education system and how the business environment affects incentives to invest. Tax considerations may affect firms' investment decisions or foreign and Norwegian "brain business" workers' decision where to locate. All these factors therefore impact on the competitiveness of Norwegian enterprise. Apart from these more familiar policy prescriptions, some innovative ways of stimulating productivity growth should also be considered. The remainder of this section on productivity growth gives one such example.

In a study by Block and Keller, the most important American innovations over the past 40 years were investigated.<sup>40</sup> A remarkable result is that universities account for only about six percent of these innovations. The Reform Institute published a similar study for Sweden, conducted by Christian Sandström.<sup>41</sup> This also confirmed that universities accounts for a minor part of important innovations, while individual inventors account for a large part, despite the fact that they tend to receive scant encouragement from current innovation policies.

Another result of the US study is that cooperation between public authorities and individual innovators has become the main source of important innovations. Among other things, small businesses that have been assigned to SBIR (Small Business Innovation Research) now account for more than 20 percent of these important innovations. SBIR stipulates that authorities that allocate research grants or assignments must provide at least 2.5 percent of these to small businesses, usually in allocations of up to five million kronor for the first phase and up to SEK 12 million for the second phase if the goals were met in the first phase.

Partly as a result of studies such as these the US government has revamped its innovation strategy, asking all its state authorities to stimulate innovation through the use of Grand Challenge innovation competitions. Currently close to 800 such competitions are in progress, and according to evaluations they also prove to be more successful than traditional research funding.

One example is DARPA that has stimulated dramatic innovations such as autonomous vehicles through innovation competitions. In spite of these successes, few European countries have caught on. As an exception, Britain has recently begun to offer Grand Challenge innovation competitions, for example in the form of the so-called Longitude Prize 2014.

# Macroeconomic policy

All over the western world productivity growth has slowed over the course of this millennium, causing some economists such as Lawrence Summers to speak of "secular stagnation". Among the possible causes that receive some support are an ageing work force, and a higher savings rate in particular by households with higher incomes. But digitalization may also play in. During Industrialization innovations often required major investments in new factories, which resulted in a sharp rise in demand

<sup>&</sup>lt;sup>40</sup> Forzatti and Mattson (2015).

<sup>&</sup>lt;sup>41</sup> Sandström, C. (2014).

during business cycles. Many of today's innovations instead reduce the need for both capital investments and employees. They still drive growth, but with a significantly smaller investment boom.

In part, innovations can also give rise to social benefits that are not captured by national accounts. Spotify, for example, displaced jobs and investment in the record and CD industry, but creates few jobs and requires little investment. The value to the customer of switching to Spotify instead of buying CDs has not been counted as GDP growth. In the national accounts the net effect has probably been to reduce GDP.

In spite of the fact that investment booms are rarer, digital equipment continues to fall in price and at the same time stands for a growing share of consumer purchases. This presses measured inflation in many countries. Central banks react to this with low interest rates.

The result has been an increased frequency of cycles of credit expansion and collapse. In the developed world, consumers and companies have taken on more debt. Debt is used to finance the purchase of assets, and the greater availability of credit pushes asset prices higher. From time to time, however, lenders lose faith in borrowers' ability to repay and stop lending; a fire sale of assets can follow, further weakening the belief in the creditworthiness of borrowers.

Central banks then step in to cut interest rates even further or buy assets directly in "quantitative easing" programs. This brings the crisis to a temporary halt but each cycle seems to result in higher debt levels and asset prices. The combined valuation of bonds and equities in the developed world is higher than ever before.

Without speculating about when the financial system could be due for another crisis, economic policy should be based on the assumption that financial crises will continue to be more common, partly due to digitalization. Such crises affect even countries like Norway with little state debt. During a financial crisis demand for exports is likely to fall and asset prices could fall, causing households to save more and spend less.

Thus digitalization in combination with other forces make it more important to take macro- and microprudential measures that reduced risks for the country and individuals during financial crises. In the case of Norway this probably mostly means avoiding overextended borrowing for housing.

For countries that are able to adapt to digitalization with the necessary reforms, the future outlook should look rosy. Major technological improvements make for enormous improvements in healthcare, education or care of elderly. Production costs for many goods and services decrease significantly and quality is improved. It can therefore also be cheaper to provide a good material standard even for people with small incomes. Thus, even a return to a situation where human labour as such is not in much demand need not be a disaster. Anyone who believes Norway can be at the forefront of the necessary reforms has every reason to be optimistic.

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# **Appendix - Method and regressions**

## Automatisation risk (Risk for automatisering)

The classification of occupations that were used in the American study of automatisation risk is called SOC 10. In Norway the corresponding classification is STYRK 08. The Norwegian classification is more or less identical with the European classification system ISCO 08, which can be used for translation between the American and the European occupational codes.

However, the American classification is more detailed than the European counterpart. That means that two or more codes in the American system only translate into one code in the European system. Below is an example of how this might look.

SOC 10 39-6012 Concierges 43-4081 Hotel Clerks

ISCO 08 4224 Hotel receptionists

STYRK 08 4224 Hotellresepsjonister

Since we do not know how the two codes in the American system relate to the single European code in we have to assume that they relate in the same manner as in the USA. The risk of automation varies considerably among the ingoing American occupations, 39-6012 (p=0,21) and 43-4081 (p=0,94) and has to be adjusted according to their relative employment to one another when the risk is calculated for the one Norwegian classification code. This means that the weighted probablility for the two ingoing American classifications is p=0,87, which also becomes the approximation for the single Norwegian classification.

However, in some cases the opposite occurs, namely that one American classification code is distributed over several occupations in Norway.

### SOC 10

17-3029 Mechanical engineering, all other

# ISCO 08/STYRK 08

3115 Mechanical engineering 3116 Chemical engineering 3117 Mining Technicians

But there are several other American classification groups that translate to the above mentioned European/Norwegian group. For example, 3115 Mechanical engineering.

#### **SOC 10**

17-3029 Mechanical engineering, all other17-3021 Aerospace engineering17-3024 Electro-Mechanical engineering17-3027 Mechanical engineering

#### ISCO 08/STYRK 08

3115 Mechanical engineering

This problem is solved as we described above, by multiplying the risk of automation for each of the american occupations with their relative weight in employment within the group. However, we know that the occupational code 17-3029 is distributed among several other Norwegian occupations. Therefore, the weight for this American occupation must be adjusted. This is done by looking at the Norwegian employment within the three occupations (3115, 3116 and 3117) that can be linked to american code 17-3029. Within this group of three occupations, 3115 stands for 32 percent of the Norwegian employment, 3116 stands for 12 percent and 3117 stands for 56 percent. The number of employed in the American code 17-3029 must be adjusted according to this. For example, if there are 100 000 employed in this occupation, then 32 000 of these can be linked to the Norwegian code 3115 and with that new information we can continue with the weight calculations as described above.

#### Employment (Sysselsetting)

Employment statistics have been collected from Norway Statistics (Statistisk sentralbyrå). Due to a time series break we had to use data from 2009-2014. In these statistics, some occupational codes (STYRK-08) have been lumped together. We have adressed this by using the employment figures for the year 2016 (where they are presented separately) as an approximation for how the bundled occupation codes relate to one another in the years 2014 and 2009.

### Payroll (lønn)

Payroll statistics have been collected from Norway Statistics. The payroll figures are from 2016 and are presented in 4-digit occupational codes. But as we measure employment in 3-digit occupational codes, we had to recalibrate the payroll numbers to a 3-digit level. We have done this by a weighted average for the included 4-digit occupationscodes for each of the 3-digit occupations groups. Then the occupations are sorted according to their payroll levels in five groups. The first group consists of the occupations with the lowest payroll, and the fifth group is the one with the highest. We have arranged the groups so that approximately the same number of employed exist within each group in the starting year (2009). That means there should be approximately 450 000 employed people within each group. This also means there is a different numbers of occupations within each group. Group 1 (lowest payroll) includes 27 occupations, group 2 includes 19, group 3 includes 24, group 4 includes 18 and group 5 (highest payroll) includes 23 occupations.

#### Regressions

A simple regression of how well the risk of automation according to Frey and Osborne explains employment change is shown in the table below.

The interpretation of the automation risk coefficients (-0.16 and -0.17) is as follows. The average non-weighted automation risk (20 years) for all occupations is 53 percent. During the five years covered by the estimation, the average employment reduction due to automation has been 8,5-9 percent (-0.16 \* 53 or -0.17 \* 53). If automation continues at the same rate, this would imply 34-36 percent lost jobs over 20 years.

Regression of employment increase 2009-2014 as a function of automation risk and youth share

Constant	Automation risk	Youth share
0,14***	-0,16***	
0,14***	-0,17***	0,04

\* significant at 10% level, \*\* significant at 5% level, \*\*\* significant at 1 percent level. Various other control variables have been tested but make little difference. In the corresponding Swedish study, the youth share was a more important variable, but does not appear to be so in Norway.

Another regression equation is estimated with the employment increase 2009-2014 as dependent variable, and as independent variables automation risk, potential for digital workers, potential income effect, and the proportion of young people. In the baseline regression, the constant is high, which would mean an underlying trend of an average employment increase of 9 percent over five years. If taken at face value, this could reflect increasing demand in the wake of oil price increases. By comparison, the second regression assuming that employment growth in the absence of automation and digitization is equal to zero, essentially omitting the constant. In our view, however, this is not an economically meaningful specification in this context.

# Regression of employment increase 2009 to 2014 as a function of several variables.

	Constant	Automation risk	Potential for digital workers	Potential for income effect	Youth share
Baseline regression	0,09**	-0,13**	0,08	0,28	0,06
Trend employment growth in the absence of automation and digitalization forced to zero	0	-0,04	0,16**	0,64***	0,1

\* significant at 10% level, \*\* significant at 5% level, \*\*\* significant at 1 percent level.

